1st Friday Focuso.

Continuing Health Care & Personal Health Budgets for people with a Learning Disability.

Presentation from: Learning Disability Nurses Marie Perry and Lisa Smith

Friday 9th April 10.00am till 11.30am

To join the zoom meeting log in on the day with the link: https://tinyurl.com/hun9hsfy Meeting ID: 871 6663 0870 Or dial in from a phone: 0203 051 2874 or 0203 481 5237

Walsall

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1st Friday Focus... 9th April 2021

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Zoom Meeting Etiquette

Please mute your microphone when not speaking.



Please also use the chat function.

Please raise your hand through Zoom when you have a question to ask.



Healthier people Healthier futures NHS Continuing HealthCare & Personal Health Budgets for People with Learning Disabilities

Marie Perry & Lisa Smith



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Introductions

- Marie Perry
- Lisa Smith
- Qualified Learning Disabilities Nurses RNLD
- Both work for Black Country and West Birmingham Clinical Commissioning Group In the Continuing healthcare team, as Learning Disability Case Managers
- We are based in Walsall Jubilee House





What is NHS Continuing Healthcare?

- If the person qualifies its money from the NHS to pay for care and support.
- Most people have care and support paid for by social services,
 Continuing Healthcare is similar but money comes from the NHS.
- People may need a lot of help because of their health problems and they get this from the NHS already e.g. Hospitals, Doctors, District nurses.
- If a persons health is deemed more complex beyond the scope of what the NHS offers then a Continuing health care assessment could help

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Who can get it?

- It is for people who need a lot of help because of their health needs.
- If the identified 'health need' is beyond what social services should provide.
- If the health need is difficult to manage.
- Over 18 years old and live anywhere in England.
- If you think you should have it, speak to a social worker or an healthcare professional involved in your care.

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The Continuing Healthcare process

- The completion of a checklist
- The full assessment if the checklist is positive.
- Agreeing with the assessment Decision support tool (DST)
- Making the decision. Ratification

If the decision is made to fund:

- Case manager or CHC Assessor will put a support plan together
- Work out how the funding will be used
- Reviewing the NHS Funded care 3months 6months or 12months

Step 1: the Checklist

- This is completed by someone who has been trained to do so.
- Often a social worker, sometimes a healthcare professional such as a nurse.
- You will be asked to consent to this checklist.
- You will be asked a lot of questions about your health and your health needs.
- You can have an advocate, family member or carer with you if you would like.
- If the person cannot consent, a mental capacity assessment with be completed and the decision to go through this process will be made as a best interest decision.

Checklist - outcome

- A checklist will be either negative or positive.
- It is sent to your local Clinical Commissioning Group.
- A negative checklist means a full assessment is <u>not needed</u> as you will not meet the criteria for NHS Continuing Healthcare funding.
- A positive checklist means a <u>full assessment needs to happen</u>.
- A positive checklist does not mean you will get Continuing Healthcare funding. The threshold is low.
- A full assessment should take place within 28 days.
- However, in more complex cases this may take longer.





When should a checklist not be done?

- If it is clear by health and social care that a checklist is not necessary at this time.
- If you are in hospital
- If you are about to move to a new place of residence settlement period is required
- The person has short term health needs or is recovering from a temporary illness.
- If the CCG feel a full assessment needs to be done without a checklist.
- If the person's health is in rapid decline and may be terminal, a fast track assessment will be completed instead.
- If a person is receiving 117 aftercare.
- If a full assessment has already been completed and needs have not changed.

Step 2: Full Assessment

- The full assessment is completed using a Decision Support Tool document.
- The nurse assessor will come out to see you and gain consent to complete it.
- The nurse assessor will also ask for consent to talk to other people involved in your care.
- The Decision Support Tool covers 12 domains of health.
- It is an evidence based tool, so evidence will need to be collected for it.
- Information will be collected from those involved in your care such as care plans, risk assessments, clinic letters and healthcare reports.



12 Health Domains

1 Breathing2 Nutrition3 Continence4 Skin5 Mobility6 Communication

7 Psychological & emotional 8 Cognition 9 Behaviour 10 Drug therapies

11 Altered States of consciousness12 Other

These needs above are given a weighting marked

"priority", "severe", "high", "moderate", "low" or "no needs".

At the full CHC assessment

- A CHC assessment meeting with be held to go through each domain.
- You will be asked lots of questions.
- A Social Worker should be present.
- People who look after you and know you well may be invited along.
- Family and/or an advocate can be present if you want them too. The scoring for each health domain will be decided on.

This is what's called a Multi disciplinary meeting = MDT

• If the person is thought not to have capacity to consent to this process, a mental capacity assessment will be completed and a best interest decision made.

Full Assessment

- Based on how you present now.
- Historical information can be included but will not be used to score.
- It will look at the *nature* of your health needs and how *complex*, *intense* and *unpredictable* they are.
- It is not based on a diagnosis but how that diagnosis impacts on you.
- Any disagreements through the assessment will be noted.



Decision making Process

- All the evidence is discussed and the MDT make a recommendation of whether a person is eligible or not eligible.
- If the outcome is not agreed this will be noted in the assessment. Next step......
- The assessment is sent to a panel of people from both health and social care to ratify or query the decision.
- The panel can ask for more information.

The decision making process

- Once the decision is made, the person will be informed.
- If the person does not agree with the decision, they can appeal it.
- If full CHC funding is not agreed, joint funding can be looked at in some cases.
- If you are not eligible, it should not change the care and support you already have.
- If you are eligible, the NHS will take over responsibility of your care and support from social services.

What happens if I am eligible?

- The NHS Clinical Commissioning Group (CCG) will give you a Case Manager.
- The CCG will take over responsibility for your care and support.
- A support plan of your care needs will be developed with you
- The person will be asked how they want to receive the funding to support you best, this can be either:
 - 1. A Personal Health Budget (similar to Direct Payments through the Local Authority)
 - 2. The CCG can commission services on your behalf.



Important points

- Continuing Healthcare funding is not for life.
- It can be removed if your health needs improve.
- An annual care review will be completed and if there are any changes, a full assessment will be carried out.
- The full assessment will be carried out as before along with a social worker





What is a Personal Health Budget?

• A Personal Health Budget (PHB) is a sum of money agreed on that is for your care and support needs. Once you have met the criteria for receiving CHC first.

It can be done in three ways.

- 1. Notional PHB this is where the amount of money has been agreed and the money is held by the CCG and spent on your behalf.
- 2. Third Party PHB A organisation is paid to manage the money and your care.
- 3. Direct Payment to yourself support by a Direct Payment Support Organisation.





What can the PHB be spent on?

- You can employ Personal Assistants or pay for a Care Provider to look after both your health and social needs.
- Equipment that might help improve your life.
- Health therapies as recommended by a Health Professional.







PHB Support Plan

- Together with the Case Manager, a support plan will be produced.
- It will show what support you need and why.
- It will highlight your goals and how to meet them.
- This support plan will help us decide how much funding you need from the NHS

Review

- The Support Plan and your care will be reviewed 3 months after it has started.
- It can be added to or amended to suit your needs.
- It will be reviewed and audited annually
- It can be reviewed earlier if things change.
- Any money not used will get sent back to the NHS

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Questions?

Black Country and West Birmingham Clinical Commissioning Group







Where to find information about CHC & PHB

- https://www.england.nhs.uk/healthcare/
- <u>https://www.england.nhs.uk/learning-disabilities/improving-health/personal-health-budgets/</u>
- https://www.beaconchc.co.uk/
- <u>https://www.gov.uk/government/publications/mental-capacity-act-code-of-practice</u>
- https://www.nhs.uk/conditions/consent-to-treatment/



Our Current & future Work

Young Peoples Mental Health Survey

(link to survey on HW Walsall Webpage and across social media Facebook, Twitter etc.)

Listening Survey – Work Programme 2021/2022

(link to survey will be on HW Walsall Webpage and across social media Facebook, Twitter etc.)





Our next 1st Friday Focus meeting is on Friday 7th May from 10.00 am till 11.00am.

Thank you for attending

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To contact us. Tel: 0800 470 1660 Email: info@healthwatchwalsall.co.uk





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