

**healthwatch**  
Walsall



Presentation & Guest speakers from  
Walsall Safeguarding Partnership  
*Right for Children, Families and Adults*

**Friday 5th February 2021, 10.00am till 11.00am,**

**By Zoom.**

You can Dial in to the meeting without the internet.

You will need to download the ZOOM app.

To book your space

Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)

Or Tel: 0800 470 1660

**healthwatch**  
Walsall

**1st Friday Focus  
5th February 2021**

**Safeguarding -  
What it means to You**

## Zoom Meeting Etiquette

Please mute your microphone when not speaking.



Please also use the chat function.



Please raise your hand through Zoom when you have a question to ask.



**Presentation by**

**Chloe Parrish**

**Engagement Officer**

**Walsall Safeguarding Partnership**



# Adult Safeguarding and what it means to you

## Who are we?

- ▶ Chloe Parrish (Engagement Officer) and Kellyanne Perry (Practice Improvement Lead)
- ▶ Happy to take questions during section 2 by people raising their hand or speaking in the chat function. Please let us know if you can't hear/see throughout.



Right for Children, Families and Adults

# What is Walsall Safeguarding Partnership?

- ▶ The coming together of organisations in Walsall who are responsible for safeguarding children and adults.
- ▶ Strategic oversight
- ▶ Involved in policy, training, resources
- ▶ The Partnership *isn't* one organisation e.g. Adult Social Care, Health etc. The Partnership does not work on individual safeguarding cases but rather a whole approach in Walsall.



# Aim of today:

This session will be split into 2 main sections:

- ▶ 1) Basic level 1 adult safeguarding awareness. We are doing this so everyone can be aware of adult safeguarding.
- ▶ 2) Finding out what is important to you. For example, where you would go for more information, what do you think is not well understood in your community etc.

Kellyanne and I are not social workers or healthcare workers so will not be able to focus on individual safeguarding concerns however we hope after today's session you will feel comfortable on where to go for this.

We will try to answer questions in the second section of today.



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# Keeping safe from abuse



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# What will we cover today?



- What abuse is
- How it can be reported
- What happens after abuse is reported.

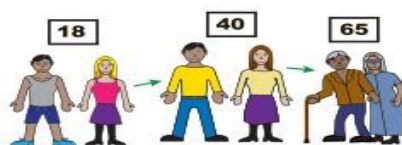


Walsall Safeguarding Partnership has arrangements in place to protect people from abuse.

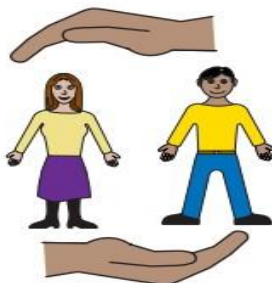


## Who is at risk?

**An adult at risk is a person who is:**



18 years or older.



Has care and support needs.  
This may be because of their age,  
disability, mental health needs, drug  
or alcohol misuse or other condition.

and



Is unable to protect themselves



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## Abuse can happen anywhere



At home.



In a residential or nursing home.



In a hospital.



In a day service.  
At work or in an educational setting.



On the internet or phone.



In a public place or in the community.



## Abuse can be caused by anyone



A partner or relative.



A friend or neighbour. Sometimes a person can pretend to be your friend so they can abuse you. This is sometimes called Mate Crime.



A paid or volunteer carer.



Other service users.



Someone in a position of trust.



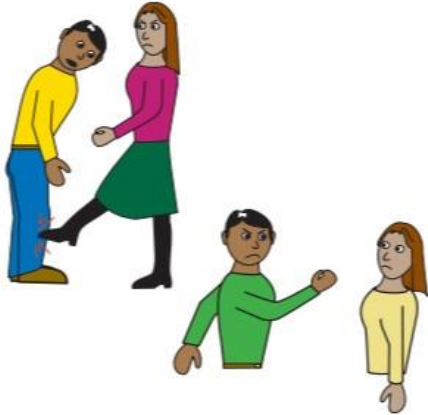
A stranger.





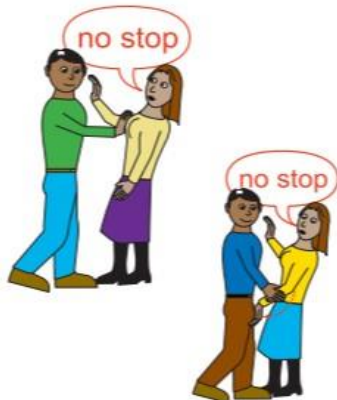
## Different kinds of abuse

### Physical abuse



This involves being hit, slapped or kicked, or being hurt in another way.

### Sexual abuse



This is when someone touches your private parts when you don't want them to, or makes you touch them.

It is also when someone talks to you about sex when you don't want them to.



# Different kinds of abuse

## Psychological abuse



This is when someone makes you feel sad, afraid or not important.



This could be by shouting at you, calling you names, or making fun of you.

## Financial or material abuse



This is when someone takes something that belongs to you without asking, or makes you give them things.



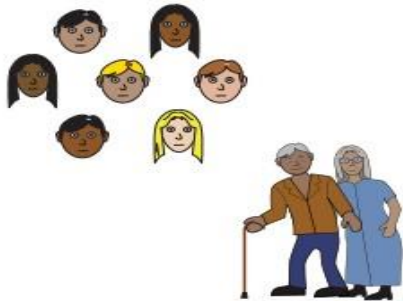
## Different kinds of abuse

### Neglect



This is when you do not get the help you need. It might include not getting help with your medication, or your care needs, or not giving you enough food.

### Discriminatory abuse



This is when someone treats you badly because you are different to them. This is sometimes called Hate Crime

This could be because of your:

- Age or gender
- Sexuality or disability
- Race or religious belief

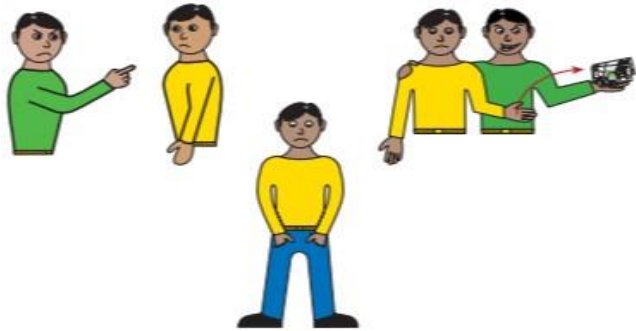






## Different kinds of abuse

### Modern Slavery



This is when some is forced to work with little or no pay, or threatened with violence if they do not work.

### Domestic Violence and Abuse



When abuse occurs between partners or family members, it is often called Domestic Violence and Abuse



## Different kinds of abuse

If abuse is caused by an organisation, it is often called **Organisational Abuse**

### Self-neglect



This is when someone might come to harm because they do not look after themselves.

This might be not eating or taking their medication or looking after their personal hygiene.



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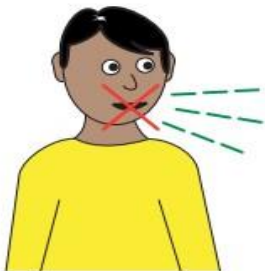


## What you can do?



No one should have to live with abuse.

By reporting abuse, you can help bring it to an end.



Doing nothing is **NOT** an option.



## What you can do?

### Remember:



Abuse is always wrong, whatever the circumstances.



You can help the person to be aware of the support available.

You could give them this leaflet



You can use the contact numbers on this leaflet to report abuse and/or to seek advice.



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## What you can do?



If someone is injured, you may need to help them to a doctor or call for an ambulance.



If you think a crime has occurred, you can contact the police.



You can always get advice.  
You can do this anonymously.  
This means without anyone knowing it is you.



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## What happens after abuse is reported



**When you report abuse, people will:**



Listen to you.



Take your concerns seriously.



Respond sensitively.

Make enquiries about the concerns.

Consider the wishes of the adult at risk.



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## What will happen next?



Talk to the police if it is a criminal matter



Support the adult at risk achieve the changes they want, wherever possible.



Develop a plan with the adult at risk to keep them safe in the future.



Consider if anyone else is at risk





## How to report abuse

### To report a crime



In an emergency  
contact the police.  
**Tel: 999**



If the person is not in danger  
now, contact the police.  
**Tel: 101**

### To report a safeguarding concern:



Contact Adult Social Care.

**Tel: 0845 111 2922**



Out of hours: **Tel: 0300 555 2836**



## How to report abuse

### Not sure what to do?



You can get information and advice.  
You can do this anonymously.  
This means without anyone knowing  
it is you.



Adult Social Care:  
**0845 111 2922**



Walsall Safeguarding Partnership  
website:  
**[www.walsallsp.co.uk](http://www.walsallsp.co.uk)**



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# NHS Safeguarding App



- ▶ This week a new app was developed by NHS.
- ▶ It is to act as a comprehensive resource for healthcare professionals, carers and citizens to increase their awareness and understanding of safeguarding.
- ▶ On the app, you can go to you local authority and be redirected to our information and the website.

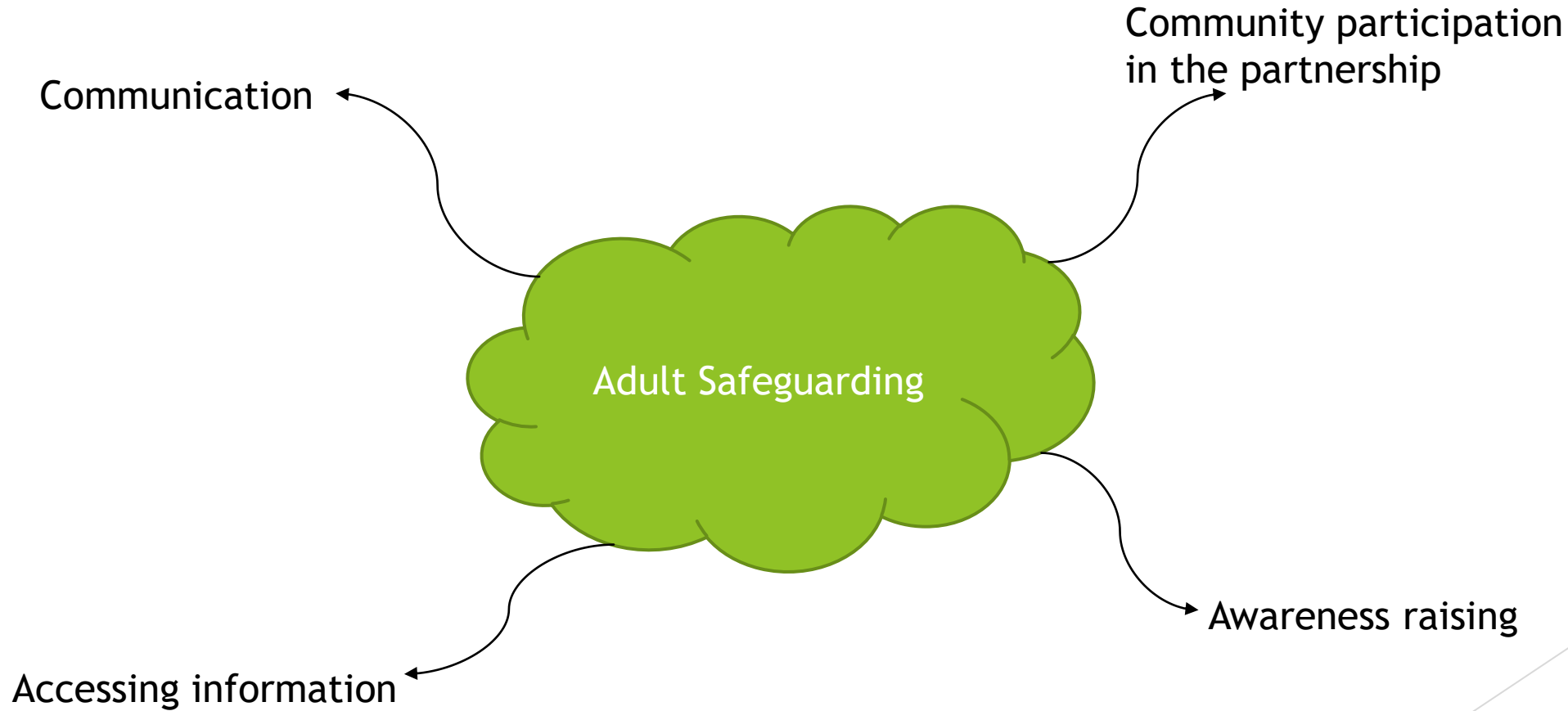
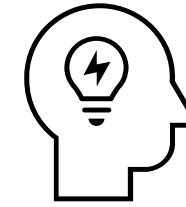


Lets recap...



(Please turn on closed captions for this video)

# Section 2: What is important to you?



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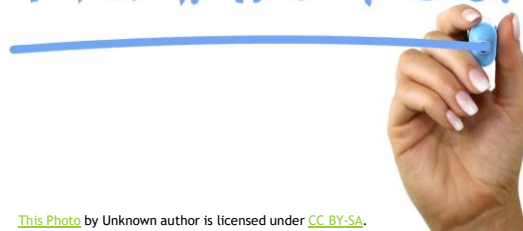
# If you want to tell us more....

- ▶ We will be sending out a survey that you may wish to complete to tell us anything more.

<https://forms.office.com/Pages/ResponsePage.aspx?id=x3ncXWl-j0K6MISyShrZlDy2e5QMwtNDqNT2cB7i3iZUQktTRFFRNElMUjdTmlDQWlBFRIlKUEc3WC4u>

- ▶ On the survey, you can opt to give your contact details to be contacted for future engagement and participation opportunities in the future for the Partnership. This email will not be used for any other purposes.

THANK YOU





## **Our Work**

**Young Peoples Survey - Mental Health**

**<https://healthwatchwalsall.co.uk/news/young-peoples-mental-health-services-survey/>**

**Patient Experience of Communication with Walsall Manor**

**Healthwatch Areas of Focus - Your Priorities**

**March Friday Focus - 5<sup>th</sup> March, Detail TBC**



## Healthwatch Walsall

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