



Impact and Insight E-bulletin

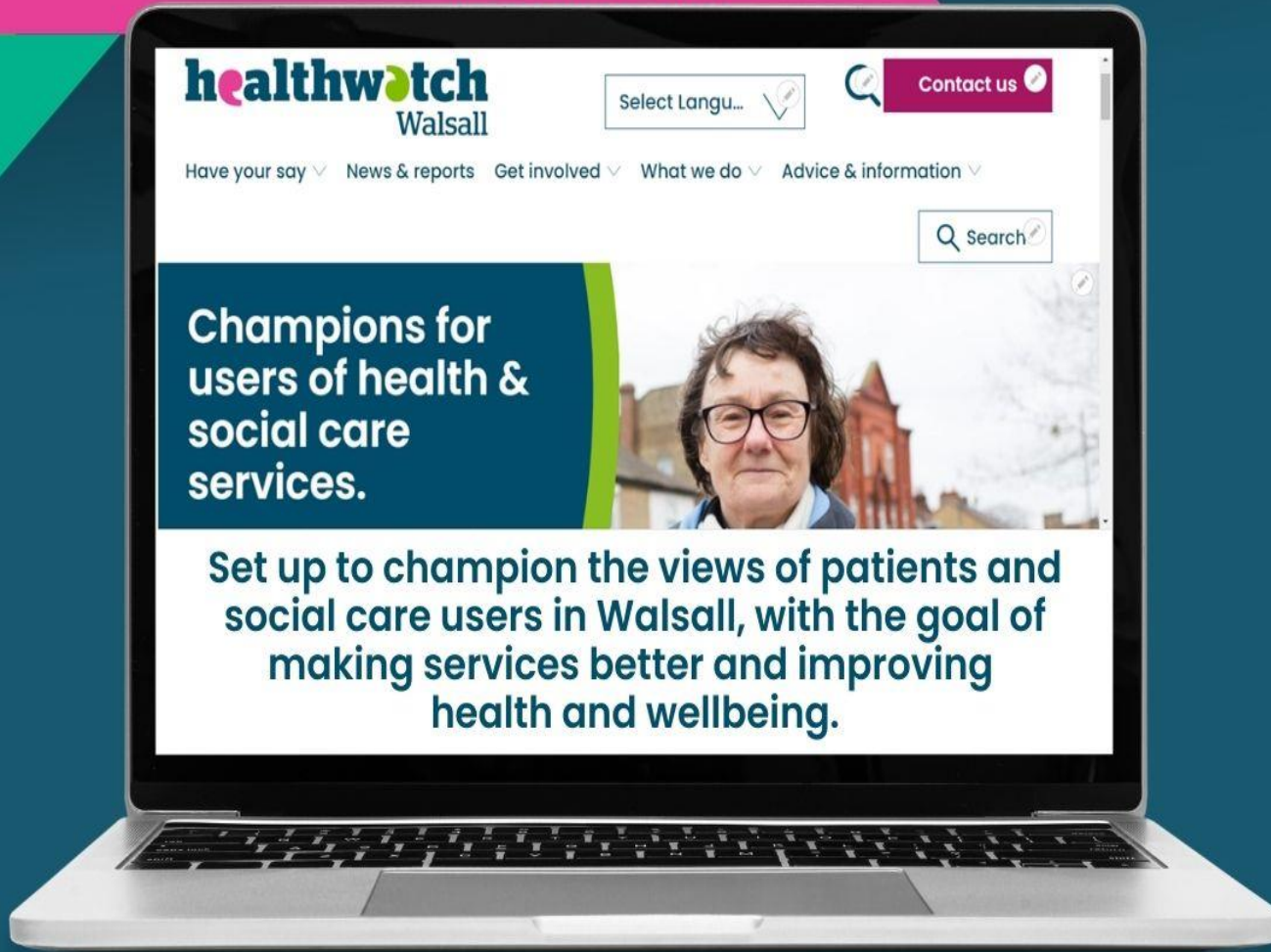
Your review of January 2023

healthwatch
Walsall

NEW

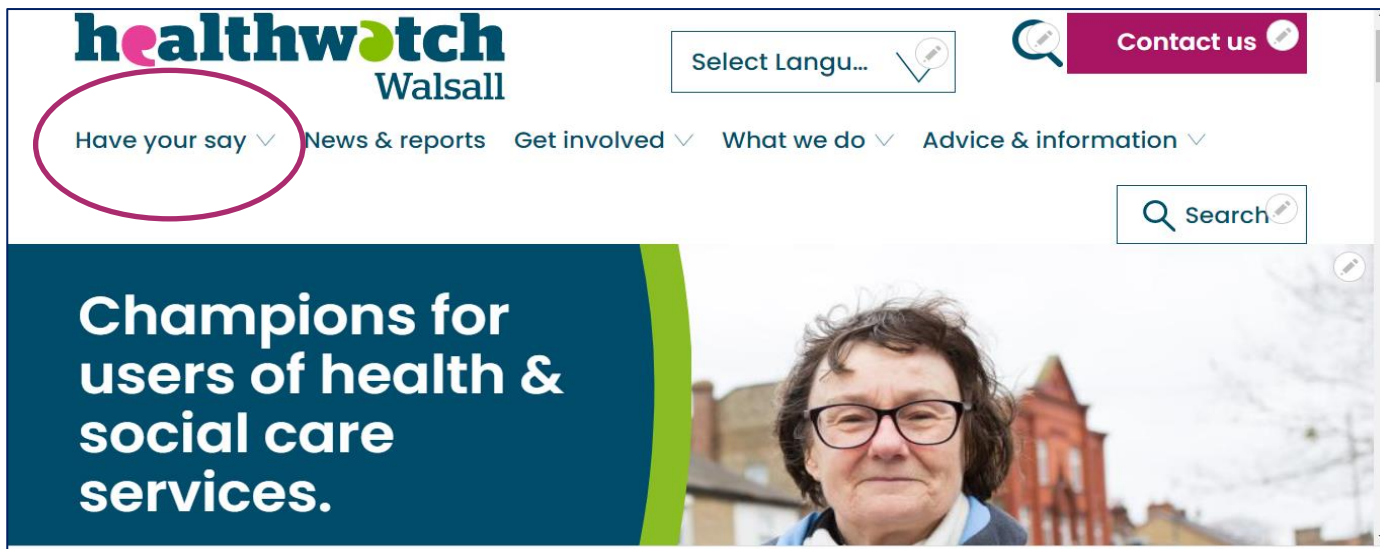
Look web site

healthwatch Walsall





We have launched our NEW website



We have changed the way you share your health and social care experiences too.

You can leave them at our new website section called **'Have Your Say'**. Link: <https://tinyurl.com/29e3uscn>

Let us know what you think about our new website!

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk



Our Engagement

We attended over 28 events out in the various communities of Walsall, and held 5 online events.

We have 3,038 social media followers across: Facebook, Twitter, Instagram and YouTube.
And we have set up a Snap Chat platform

We had 635 visitors to our NEW look website and 1,457 page views.

**INVITE US
TO YOUR
MEETINGS OR
EVENTS**

healthwatch Walsall

Are you holding a meeting or have you got an event coming up and would like Healthwatch Walsall to take part or attend?

We would love to talk with you, your group or support a public event you are holding. So get in touch!

ADMIT ONE 604760

ADMIT ONE 604760

ADMIT ONE 604760

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Having a funday, fayre, fete or group event?
CONTACT US NOW
T: 0800 470 1660

January Issues & Topics

Patient feels GP surgery is pushing flu jabs over child vaccinations as surgery makes money on flu jabs

Patient lost mobility and now requires care package after stay in hospital

Length of time for Autism/ADHD diagnosis could be up to 4 years!

If you wish to share your service experiences then visit our website 'Have Your Say'

Patient did not receive a GP telephone appointment

The screenshot shows the top navigation bar of the healthwatch Walsall website. It includes the logo, a language selection dropdown, a 'Contact us' button, and a search bar. Below the navigation bar, there is a section titled 'Share your views' with a brief description of the feedback process. A prominent call-to-action box titled 'Take five minutes to share your experiences' is displayed, encouraging users to provide feedback to improve services.

How we have helped

We shared our Autism and Learning Disabilities directory with a parent awaiting diagnosis for child to gain support and information.

We offered signposting information to a relative around adult social care.

We enabled a patient to get a GP call back from a missed GP call.

It's Back!

Bereavement Support

Have you,
or do you want to access
bereavement support in
Walsall?

Share your experiences or views, join
our online meeting...

First Friday Focus

3rd March 10.00am

To join the Zoom meeting,

link: <https://tinyurl.com/3vzeced>

Meeting ID: 828 3017 3825 Passcode: 991324

Telephone dial in: 0203 481 5237

healthwatch
Walsall

Get involved by taking part in our surveys & focus groups

Walsall Manor Hospital

HOSPITAL DISCHARGE

PAINT A PICTURE OF WHAT IT'S LIKE?

Take part in a survey about your or your relatives discharge to home, a care or nursing home.

Link: <https://tinyurl.com/33bmpzxx>

Or call
Tel: 0800 470 1660
We can help you fill it on by phone.

healthwatch
Walsall
Email: info@healthwatchwalsall.co.uk

your voice counts

Link to survey: <https://tinyurl.com/33bmpzxx>

Are you age 65+ or caring for someone who is?

Have you had contact with social workers in Walsall?



We want to understand how social work can help improve older people's lives.

We need people like you to join our local advisory group and share your thoughts and experiences of social care. Meetings are online or in Walsall, with a fee for participation.

Contact Laura at University of Birmingham (l.noszlopy@bham.ac.uk) or Aileen at Healthwatch Walsall (aileen.farrer@healthwatchwalsall.co.uk or call 0800 470 1660) for more info.



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Walsall

6 Get involved by taking part in our surveys & focus groups

COST OF LIVING CRISIS

How do you cope?

Fuel Bills
Shopping
Mortgage costs
Inflation
Transport costs

**Healthwatch
Walsall**

Tell us!

The graphic features a large pink speech bubble containing the title 'COST OF LIVING CRISIS' and the question 'How do you cope?'. To the left, a green shape lists cost categories: Fuel Bills, Shopping, Mortgage costs, Inflation, and Transport costs. Below this, a dark blue shape contains the 'Healthwatch Walsall' logo. On the right, a circular inset shows a man and a woman sitting on a sofa, looking at a document together. A pink shape at the bottom right of the inset says 'Tell us!'. A large pink number '6' is in the top left corner.

Is the high cost of living affecting you or your family members' well-being?

Healthwatch Walsall would like to know what is affecting you and your family, how you are/will be planning to manage and to find out what support you need?

Link to take part: <https://tinyurl.com/7s9542u5>



We have launched our Young Persons Communication Campaign

Looking to find out how young people interact and communicate with health and care professionals across many services in Walsall.

We want young people to share what works, doesn't work and what's needed to help them access and navigate health and care services.

Survey link:
<https://tinyurl.com/zdmmawyz>

healthwatch
Walsall

Young Persons Communication Campaign

A campaign for and by young people in Walsall

Have you had an issue communicating with a professional?
Have you had issues accessing health services?

Have your say by taking part in our short survey at
<https://tinyurl.com/zdmmawyz>

Or scan this QR code



For more info, contact us on
t: 07732 683449
e: loretta.higgins@healthwatchwalsall.co.uk



6 Volunteer with us

Healthwatch Advisory Board members

Healthwatch Walsall is now looking to recruit additional Board members who have a passion for developing Healthwatch Walsall as the “consumer champion” for NHS, public health and adult and children’s social care services across the Borough.

Link to role: <https://healthwatchwalsall.co.uk/job-vacancies/>

Or get involved as one of our Frontline Volunteer

Do you want to help communities to access health & social care services and help make peoples voices count?

Choose from a number of roles to make that difference

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk





Youth Healthwatch is recruiting

To find out more than call
Loretta Higgins on:
0800 470 1660 or 07732 683449.



are you a young person looking for work
experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

All are welcome!

Have
your
say



At Youth Healthwatch Walsall we
want to make health and social
care better for young people, we
can only do this with your help!



Engaging
Communities
Solutions

TALK TO US!



VOLUNTEER



GET
INVOLVED!





Local support in Walsall

- Autism & Learning disabilities: <https://tinyurl.com/6ts9c87h>
- Mental Health support: <https://tinyurl.com/22wx8555>
- Children & Young People: <https://tinyurl.com/ys7ct263>
- Walsall Living Directory: <https://tinyurl.com/72zmtsxu>
- Visit our useful link page: <https://tinyurl.com/5n8svnjw>
- Extra GP appointments 01922 501999

Our own suicide support information now available under our useful links section of our website.

Link: <https://tinyurl.com/mr2298kt>

As well as much more useful links and contacts to health and social care services and support should you or someone you know need help.





Contact Us

Healthwatch Walsall

Blakenall Village Centre

79 Thames Road

Blakenall

Walsall WS3 1LZ

www.healthwatchwalsall.co.uk

t: 0800 470 1660

e: info@healthwatchwalsall.co.uk

Social Media

Facebook: @HealthwatchWSL

Twitter: @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020