

Insight Report

**E-BULLETIN**  
**APRIL 2026**



# Engagement figures for April 2026

- ❑ People engaged with face to face: 113
- ❑ Events attended: 26
- ❑ Website visitors: 953
- ❑ Page views: 1,458
- ❑ New site users: 794
- ❑ Number of social media posts: 11
- ❑ Number of social media followers: 3,074



# Issues and Themes for April 2026

- Patient raised concerns about the telephone appointment system at Walsall Manor Hospital.
- A patient reported that NHS 111 advised them that prescriptions cannot be issued through the service. The patient was also upset about the manner in which they felt they were spoken to.
- A patient shared positive feedback about the care and support provided by a doctor at Beechdale Surgery.
- A patient living with ME and Fibromyalgia feels their concerns and symptoms have not been taken seriously by their GP.
- A patient attending an appointment for a community service at Brace Street Health Centre reported difficulty finding where to go due to a lack of available staff to provide guidance or directions on arrival. Patient mentioned that Rapid Response Team were good in assisting parent when needed.
- Patient told Mounjoro drug unable to be prescribed to them in their area.

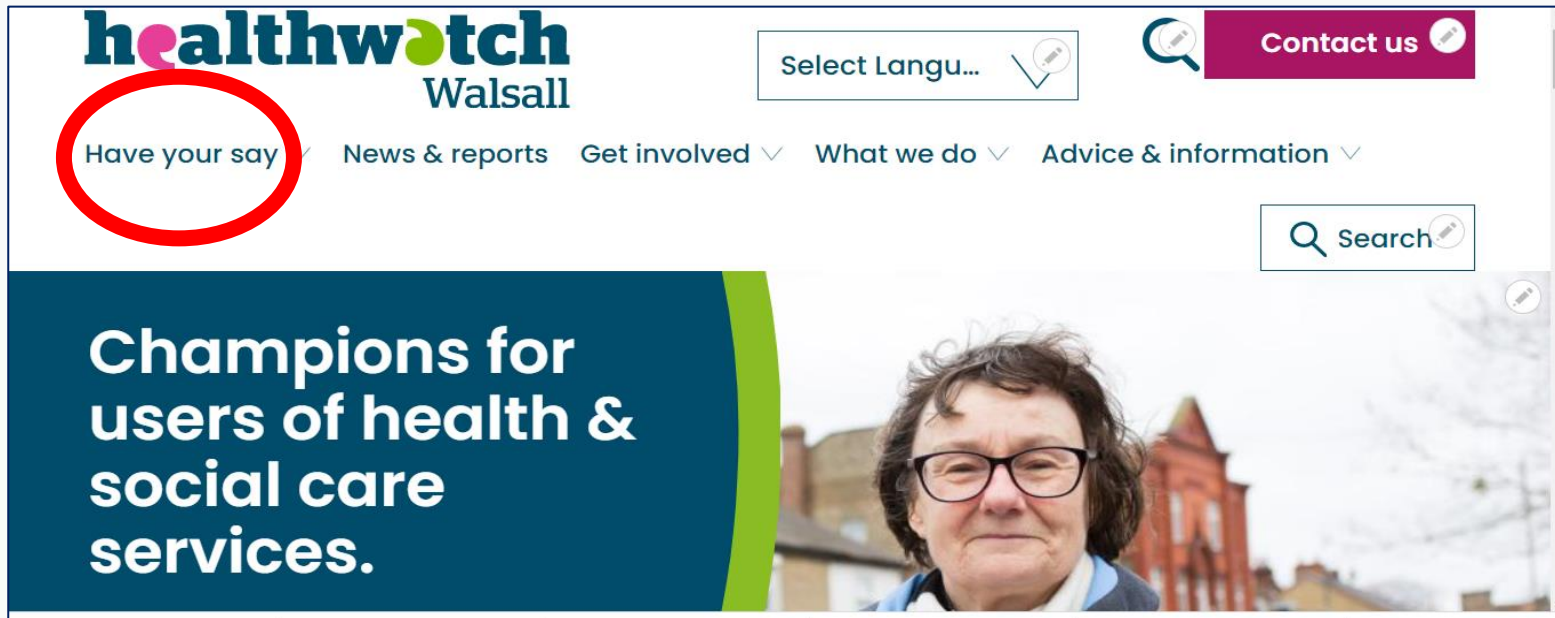
To share your Walsall health and social care services experiences visit our 'Have Your Say' platform on our website.

Link: <https://www.healthwatchwalsall.co.uk/share-your-views>



# Have Your Say

Review your Walsall health and social care services online 24/7  
Share your experiences  
at: <https://www.healthwatchwalsall.co.uk/share-your-views>



Or call: 0800 470 1660

Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)

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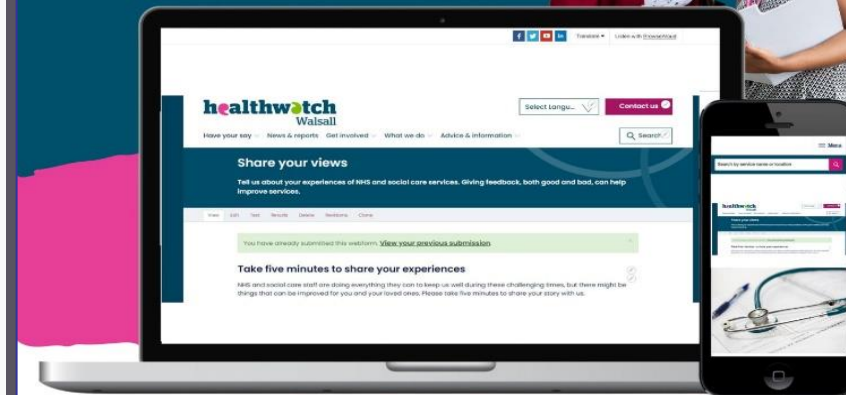
# Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:

[www.healthwatchwalsall.co.uk](http://www.healthwatchwalsall.co.uk)

click on the tab 'Have Your Say'



**healthwatch**  
Walsall

or call  
0800 470 1660

# Get involved!

## Interested in volunteering?

Then get in touch.

Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)

Or call: 0800 470 1660



# Youth Healthwatch is recruiting

## Want to make a difference for people health and care in Walsall?

We have a range of volunteering opportunities available with Healthwatch Walsall. We hope the various roles we have on offer will give you the opportunity to:

- Make a difference to your local community
- Meet new people
- Enhance your knowledge base
- Access training and support
- Use your existing skills and develop new ones
- Add valuable experience to your CV

For more information call: 0800 470 1660  
Or Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)

## Insight Report

are you a young person looking for work experience?

### JOIN OUR YOUTH INITIATIVE

contact us at  
[youthhealthwatch@healthwatchwalsall.co.uk](mailto:youthhealthwatch@healthwatchwalsall.co.uk)  
or call/text us on 07732 683449

**Have your say**

**All are welcome!**

At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!

Engaging Communities Solutions

TALK TO US! VOLUNTEER GET INVOLVED!

# Local Support in Walsall

- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/bdhmz558>
- Walsall Wellbeing Directory: <https://tinyurl.com/58m4ws9w>
- Extra GP appointments 01922 501999
- Dementia Support services: <https://tinyurl.com/syt29ey6>
- Walsall Food banks: <https://tinyurl.com/4dzh9xxb>
- NHS111 – Call 111

Visit our useful link page: <https://tinyurl.com/5n8svnjw>

Where you will find more useful links and contacts to health and social care services and support should you or someone you know need help.



Our social media Platforms are:

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020



**Committed  
to quality**

We are committed to the quality of our information. Every three years we perform an in depth audit so that we can be certain of this.



**healthwatch**  
Walsall

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