



Insight Report

E-BULLETIN AUGUST 2026



**Engaging
Communities
Solutions**



Engagement figures for August 2026

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- ❑ **People engaged with face to face: 354**
- ❑ **Events attended: 34**
- ❑ **Website visitors: 2,114**
- ❑ **Page views: 2,559**
- ❑ **New site users: 1,974**
- ❑ **Number of social media posts: 34**
- ❑ **Number of social media followers: 3,184**



Issues and Themes for August 2026

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- When speaking to carers at Dementia Cafes around Walsall a common issue that carers face is the availability of respite.
- Brief conversation at an event triggered a referral to stroke consultation and an MRI scan in a few days. Very prompt and effective comms and process.
- Compliment received and passed onto service provider for the quality of care for a patient in the Sister Dora suite.
- A number of people wanted to know about support available for people with dementia.
- A small number of people wanted to know about possible NHS dentistry patient recruitment.
- Patient mentioned how supportive health care assistant is.
- Relative concern about cancelled appointment at Walsall Manor Hospital without any notification.
- A number of patients were signposted to Patients Advice and Liaison service (PALS).
- Patient sent home from maternity triage, waiting time was long and asked to return but chose not to
- Patient highlighted concern around the state of the toilets at Walsall Manor Hospital.

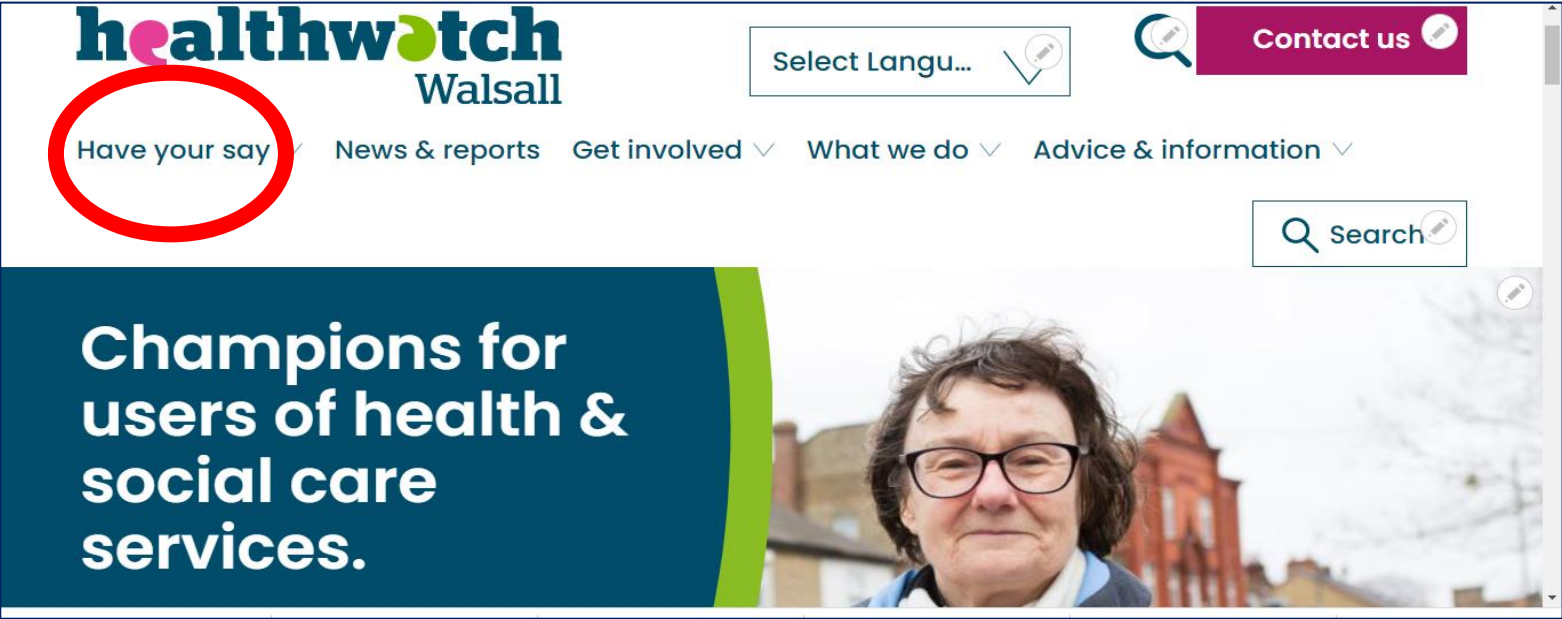
To share your Walsall health and social care services experiences visit our 'Have Your Say' platform on our website.

Link: <https://www.healthwatchwalsall.co.uk/share-your-views>



Have Your Say

Review your Walsall health and social care services online 24/7
Share your experiences
at: <https://www.healthwatchwalsall.co.uk/share-your-views>



Or call: 0800 470 1660
Email: info@healthwatchwalsall.co.uk

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Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:
www.healthwatchwalsall.co.uk

click on the tab 'Have Your Say'

A laptop and a smartphone displaying the healthwatch Walsall website. The laptop screen shows the 'Share your views' section, and the smartphone shows the mobile version of the site.

healthwatch Walsall

or call 0800 470 1660

Get involved!

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Interested in volunteering?

Then get in touch.

Email: info@healthwatchwalsall.co.uk

Or call: 0800 470 1660



Youth Healthwatch is recruiting

Want to make a difference for people health and care in Walsall?

We have a range of volunteering opportunities available with Healthwatch Walsall. We hope the various roles we have on offer will give you the opportunity to:

- Make a difference to your local community
- Meet new people
- Enhance your knowledge base
- Access training and support
- Use your existing skills and develop new ones
- Add valuable experience to your CV

For more information call: 0800 470 1660
Or Email: info@healthwatchwalsall.co.uk

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The poster is for the Youth Healthwatch Walsall initiative. It features a blue background with various icons at the top: two people in a cloud, a bandage, and a group of people under a sun. The text asks if the reader is a young person looking for work experience and encourages them to join the initiative. It provides contact information via email and phone. A pink speech bubble says 'Have your say'. Below this, it states 'All are welcome!' and shows four diverse young people standing on a platform. At the bottom, it says 'At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!' and includes the 'Engaging Communities Solutions' logo. Three icons at the bottom right show people holding signs that say 'TALK TO US!', 'VOLUNTEER', and 'GET INVOLVED!'.

are you a young person looking for work experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

Have your say

All are welcome!

At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!

Engaging Communities Solutions

TALK TO US! VOLUNTEER GET INVOLVED!

Local Support in Walsall

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- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/bdhmz558>
- Walsall Wellbeing Directory: <https://tinyurl.com/58m4ws9w>
- 'Our Net' additional GP appointments 01922 501999
- Dementia Support services: <https://tinyurl.com/syt29ey6>
- Walsall Food banks: <https://tinyurl.com/4dzh9xxb>
- NHS111 – Call 111

Visit our useful link page: <https://tinyurl.com/5n8svnjw>

Where you will find more useful links and contacts to health and social care services and support should you or someone you know need help.



Our social media Platforms are:

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020



**Committed
to quality**

We are committed to the quality of our information. Every three years we perform an in depth audit so that we can be certain of this.



healthwatch
Walsall

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