

Insight Report

E-BULLETIN

MAY 2025



Engagement figures for May 2025

Insight Report

People engaged with face to face: 139

Attended events: 39

Website visitors: 764

Page Views: 1,029

New site users: 522

Number of social media posts: 47

Number of social media followers: 2,857



Issues and Themes for May 2025

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- Patient who had not accessed their GP in the last two years was removed from GP list.
- Patient waited for an X-ray following a referral but did not receive an appointment. The patient had to follow up with PALS directly to chase the appointment.
- Person with dementia was expected to travel to a memory clinic appointment but felt too scared to attend. Therefore, Healhtwatch Walsall requested the service to be provided at the local GP practice.
- Enquiry about aids and equipment. Signposted to Local Authority social care Service.
- Signposted patients to Extra GP Appointments.
- Service user said they were asked to get blood test but could not get done at own GP location so told to attend Walsall Manor Hospital.
- Attending a Dementia Café visited by patients and carers, Healthwatch Walsall were told that Bloxwich Medical Practice is a very good GP practice.
- Patient been told two different things by two different hospital professionals.
- Person asked if any groups available to offer companionship. Advised to contact social prescriber.
- New mum feels there is no support to breast feed, was told to use a bottle to feed.



Youth Healthwatch is recruiting

Want to make a difference for people health and care in Walsall?

We have a range of volunteering opportunities available with Healthwatch Walsall. We hope the various roles we have on offer will give you the opportunity to:

- Make a difference to your local community
- Meet new people
- Enhance your knowledge base
- Access training and support
- Use your existing skills and develop new ones
- Add valuable experience to your CV

For more information call: 0800 470 1660
Or Email: info@healthwatchwalsall.co.uk

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are you a young person looking for work experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

Have your say

All are welcome!

At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!

TALK TO US! **VOLUNTEER** **GET INVOLVED!**

Engaging Communities Solutions

Our current project. Get involved!

We want to hear from young carers

- Do you know where to get support from?
- Do you know what support there is?
- What support do you get?
- What works for you and what doesn't as a young carer?

We have a short survey to complete or get in touch and have a chat with us.

Take part in the survey: <https://tinyurl.com/53pr8nwt>
or call: 0800 470 1160

Are you a Young Carer aged between 13 to 19 ?



We want to listen to
what you think...

Tell us what support you get
as a carer and what you
need, by taking part in our
survey. Use the link below, or
scan the QR code.



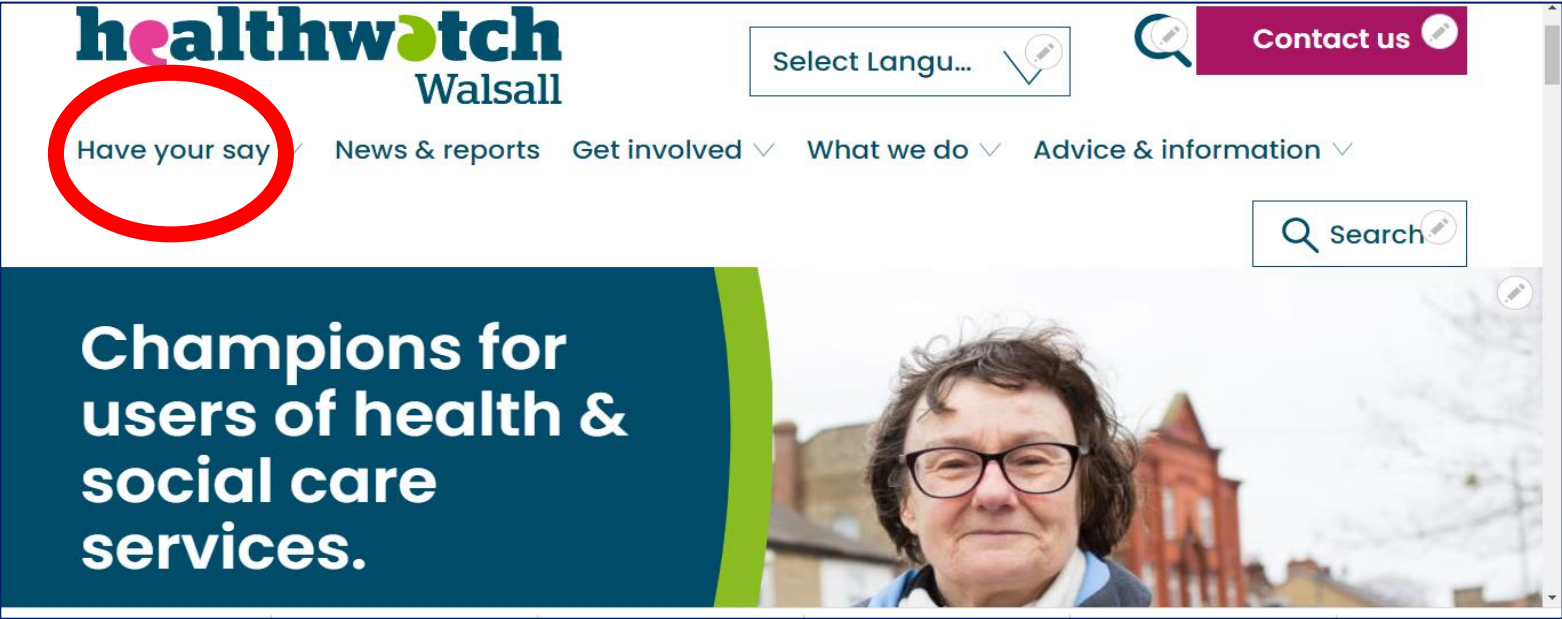
Link to survey: <https://tinyurl.com/53pr8nwt>

If you would like to talk to us, call us on 0800 470 1660



Have Your Say

Review your Walsall health and social care services online 24/7
Share your experiences
at: <https://www.healthwatchwalsall.co.uk/share-your-views>



Or call: 0800 470 1660
Email: info@healthwatchwalsall.co.uk

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Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:
www.healthwatchwalsall.co.uk

click on the tab 'Have Your Say'

A laptop and a smartphone displaying the healthwatch Walsall website. The laptop screen shows the 'Share your views' section, and the smartphone shows the mobile version of the site.

healthwatch Walsall

or call 0800 470 1660

Local support In Walsall

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- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/bdhmz558>
- Walsall Living Directory: <https://tinyurl.com/58m4ws9w>
- Extra GP appointments 01922 501999
- Dementia Support services: <https://tinyurl.com/syt29ey6>
- Walsall Food banks: <https://tinyurl.com/4dzh9xxb>
- NHS111 – Call 111

Visit our useful link page: <https://tinyurl.com/5n8svnjw>

Where you will find more useful links and contacts to health and social care services and support should you or someone you know need help.



Our social media Platforms are:

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020



**Committed
to quality**

We are committed to the quality of our information. Every three years we perform an in depth audit so that we can be certain of this.



healthwatch
Walsall

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