

**D R A F T**

**Healthwatch Walsall Advisory Board (HAB) Public Meeting**

**held on Tuesday 18 July 2023 2.00 p.m.**

**Old Hall People’s Partnership, Wing Close, Bentley, Walsall WS2 0LS**

**Present:** Ross Nicklin (RN) HW Walsall Advisory Board (Chair)

Dianne Beddows (DB) HAB Member

Andrew Green (AG) HAB Member

Hamamah Sulemana (HS) HAB Member

Simon Fogell (SF) ECS Chief Executive

Aileen Farrer (AF) HW Walsall Manager

Tom Collins (TC) HW Walsall Engagement & Information Lead

Lynne Fenton (LF) HW Walsall Senior Insight Advocate

Loretta Higgins (LH) HW Walsall Youth Engagement Lead

Peter Allen (PA) HW Walsall Community Outreach Lead

**Apologies:** Marie-Claire Kofi (MCK) HAB Member

Mandy Poonia (MP) HAB Member

| **Item** |  | **Actions** |
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| **1.** | **Welcome and Apologies**  Ross Nicklin welcomed members to the July 2023 public meeting of the Healthwatch Walsall Advisory Board. Introductions were made to the new Board member and new member of the Healthwatch Walsall Staff Team.  Apologies were received from Mandy Poonia and Marie-Claire Kofi.  Since the last meeting Mark Hughes has resigned from the position of HAB member, and thanks were placed on record for his valuable contribution during his membership of the Board. |  |
| **2.** | **Declaration of Interests**  Declarations of Interests noted as:  Andrew Green – interest in 8C, Chair of Walsall Council Internal Audit Committee and member of Walsall Council Standards Committee.  Dianne Beddows – PPLG Chair |  |
| **3.** | **Minutes and Action Log from Public Board Meeting held on 18 April 2023**  **Approval of Minutes 18 April 2023**  The minutes of the meeting held on 1 December 2022 were approved as a true record and an accurate reflection of discussions. Proposed by Andy Green and seconded by Dianne Beddows.  **Action Points 18 April 2023**  No actions from the 18 April 2023 meeting. |  |
| **4.** | **Work Programme Project 2023/2024**  Aileen Farrer outlined the work programme for 2023/2024 in full detail as outlined in the paper which was taken as read and opened for questions. Alongside the report sits a chart giving a visual update on target dates and the current position statement.  Following detailed discussion, the following points were noted:  **Maternity Project**   * Survey to be promoted as widely as possible within the relevant groups and the staff team will push this work in the related areas of Walsall. * Board were asked to agree an extension to the engagement element of the project by one month to the end of September 2023. *(Post Meeting Note: HAB formally agreed to this extension on 2/8/23).*   **Accessible Information Standard**   * To reach as many of the sensory loss groups it was agreed that contact would be made with Black Country Healthcare Trust. A request would be made to the Local Authority commissioners to support the survey being sent out to providers. Lastly, contact would be made with speech and language therapy services to promote the work through their groups.   Andy Green placed on record the need for greater engagement to delivery this project.  **Dentistry**   * Look at inequalities and target areas of deprivation.   **Long Covid**   * Meeting to be held with the Long Covid Nurses to support the project by disseminating the survey to their service users.   Chair stressed the importance of Board members reading papers and reports in advance of meetings and as they are distributed by the team.  With regard to all the projects, Dianne Beddows offered to promote these at the next PPLG Meeting being held in November.  Chair queried further Board support and it was agreed that a detailed outline of what support is required be sent to members for their completion and return.  Board will have the opportunity to review the work programme and revise as required due to limited resources available.  Board noted the update. |  |
| **5.** | **Escalations to HW England/CQC**  No escalations were made to Healthwatch England or the CQC.  **Other Escalations**  One issue was escalated to the Walsall Safeguarding Partnership (WSP) which was around potential suicide. On looking into the issue, it was not deemed an appropriate referral and no actions would be taken by the WSP. |  |
| **6.** | **Publish a report/agree a recommendation made in a report**    Discharge Process from Walsall Manor Hospital  Board approved the final report offline and the report has since been distributed to stakeholders and published on the website.  Young Person Communication Report about Accessing Health and Social care Services  Board approved the final report offline and the report has since been distributed to stakeholders and published on the website.  Selwyn Court Enter & View Report  Board approved the final report offline and the report has since been distributed to stakeholders and published on the website.  Healthwatch Walsall Annual Report 2022/2023  Board had opportunity to comment on the Healthwatch Walsall Annual Report for 2022/2023 prior to this being approved by Engaging Communities Solutions. The report was submitted to Healthwatch England by the required date of 31 June 2023 and has been circulated widely to stakeholders and partners and published on the website. |  |
| **7.** | **Core Connector 20+ Programme**  Simon Fogell advised Board members of how the programme had come about and that Healthwatch Walsall and One Walsall had originally been approached by Walsall Together. A successful bid was made for NHSE funding and agreed this would sit under the umbrella of Healthwatch Walsall who would recruit a Engagement Facilitator to work on the programme.  SF gave an update to Board on the current work within the above programme. The Community Engagement/Volunteer Co-ordinator was unable to be present, but will attend the next public Board Meeting to provide members with a full breakdown of the work undertaken.  Andy Green wished to place on public record his concerns about Healthwatch Walsall not being aware of the Programme which was duly recorded. |  |
| **8a.** | **Request information from commissioners/providers**  No requests made for information from commissioners or providers. |  |
| **8b.** | **Enter and View**  Based on intelligence received, the forward plan put forward for approval is:   * August - Cedar Falls (CQC rated Requires Improvement) * September - Gorway Road (CQC rated Good) * October – Palfrey Health Centre (CQC – not yet rated).   Having gone to a vote, Board approved the Enter & View forward plan by a 3:1 majority. |  |
| **8c.** | **Decision about sub-contracting/commissioned work**  Board was asked to note that following a tender submission to the Local Authority to undertake work on the emotional and mental wellbeing of young people, unfortunately Healthwatch Walsall were not successful on this occasion.  No other commissioned work requiring a decision by HAB. |  |
| **8d.** | **Whether to report a matter concerning your activities to another person- e.g. CCG, Voluntary Sector, another Healthwatch, Advocacy services**  No reports made. |  |
| **8e.** | **Which health and social care services HW is looking at for priority project**  Refer to annual work programme. There are two priority projects to commence in the second part of the work year as follows:   * Teenage Pregnancy * Patient Experience of the New A&E Department Walsall Manor Hospital |  |
| **8f.** | **Refer a matter to Overview and Scrutiny Committee**    No matters referred. |  |
| **8g.** | **Breach/s of the decision-making process**  No breaches to report. |  |
| **9.** | **Health and Social Care Issues from the public**  No members of the public present. |  |
| **10.** | **Any Other Business**  Andy Green – raised the issue about Enter & View approval requests and following discussion it was agreed that when HAB receive the report the status will be included. Chair reiterated the need for Board to read the reports and submit comments within the requisite timescales. Board will then see the report again once the provider comments have been included. |  |
| **11.** | **Date and Time of Next Meetings**  Tuesday 17 October 2023 Annual Public Meeting 11.00 a.m. – 2.30 p.m.  Tuesday 23 January 2023 Public Board Meeting 2.00 – 3.00 p.m.  Venues to be confirmed. |  |