**Healthwatch Walsall Advisory Board**

**Wednesday 21 February 2024 12:30 p.m.**

**Healthwatch Walsall Office, Blakenall Village Centre, Thames Road, Walsall WS3 1LZ**

**Public Board Meeting Agenda**

|  | **Item** | **Enclosure** | **Outcome** | **Presenter** |
| --- | --- | --- | --- | --- |
| 1 | Welcome and Apologies |  |  | Chair |
| 2 | Declaration of Interests | Verbal | Note | All |
| 3 | Minutes and Action log from Meeting held on 18 July 2023 | Enc 1 | Agree | Chair |
| 4 | Work Programme 2023/2024 | Enc 2 | Note | LHM |
| 5 | Escalation to HW England/ CQC   * No escalations made to Healthwatch England or CQC   Other Escalations   * 6 issues raised with the Quality in Care Team through the ASC * 3 issues raised with the Local Authority through E&V visit | Verbal | Note | LHM |
| 6 | Publish a report:   * Experiences of Black and Asian Women of Maternity Services * Access to Dental Services * Homeless and Rough Sleepers Report on Planned and Urgent Care * Enter & View Report - Swan House * Enter & View Report - The Willows * Enter & View Report - Palfrey Health Centre * Enter & View Report - Gorway House * Enter & View Report - Cedar Falls | Verbal | Note | Chair |
| 7 | Core Connector 20+ Programme | Verbal | Note | ECS |
| 8a | Request information from commissioners/providers -***No requests made*** | Verbal | Note | Chair |
| 8b | Enter and View – Forward Plan March - May | Verbal | Agree | HWM |
| 8c | Decision about sub-contracting/commissioned work ***–***   * Microgrant from ICB to undertake engagement with homeless/rough sleepers re urgent and planned care. | Verbal | Note | Chair |
| 8d | Whether to report a matter concerning your activities to another person- e.g. ICB, Voluntary Sector, another Healthwatch, Advocacy services - ***No reports made*** | Verbal | Discuss | Chair |
| 8e | Which health and social care services HW is looking at for priority project - ***N/A*** | Verbal | Note | HWM |
| 8f | Refer a matter to Overview and Scrutiny Committee - ***No matters referred*** | Verbal | Note | Chair |
| 9 | Breach/s of the decision-making process - ***No breaches to report*** | Verbal | Note | Chair |
| 10 | Health and Social Care Issues from members of the public | Verbal | Note | Chair |
| 11 | Any Other Business | Verbal | Discuss | All |
| 12 | Proposed Schedule of Future Public HAB Meeting Dates:  To be agreed. | Verbal | Agree | LHM/ Chair |

**GLOSSARY:**

CQC – Care Quality Commission

ASC - Adult Social Care

E&V – Enter & View

HAB – Healthwatch Advisory Board

HW – Healthwatch

HWW – Healthwatch Walsall

ICB – Integrated Care Board

LHM – Local Healthwatch Manager