



Insight Report

# **E-BULLETIN JANUARY 2026**



# Engagement figures for January 2026

## Insight Report

- ❑ People engaged with face to face: 51
- ❑ Events attended: 18
- ❑ Website visitors: 1,505
- ❑ Page views: 1,919
- ❑ New site users: 1,361
- ❑ Number of social media posts: 20
- ❑ Number of social media followers: 3,069



# Issues and Themes for January 2026

## Insight Report

- Waiting time for referral to hospital can be up to 18 months.
- Elderly carer puts hold on own health to care for parent.
- Survivor Cancer patient at Walsall Manor Hospital felt received good care.
- Service only relating to one carer in family, frustrated carers, sibling feels they are not listened to.
- Result process not shared with patient. Hospital do imaging/tests, hospital issue results.
- For people with neurodiverse conditions dental care can be a scary, disconcerting experience.
- Mom had good experience with breast feeding support service.
- Patient disappointed with treatment received at Dorothy Pattison hospital.
- Patient using online triage and appointments feels it works well for them.

To share your Walsall health and social care services experiences visit our 'Have Your Say' platform on our website.

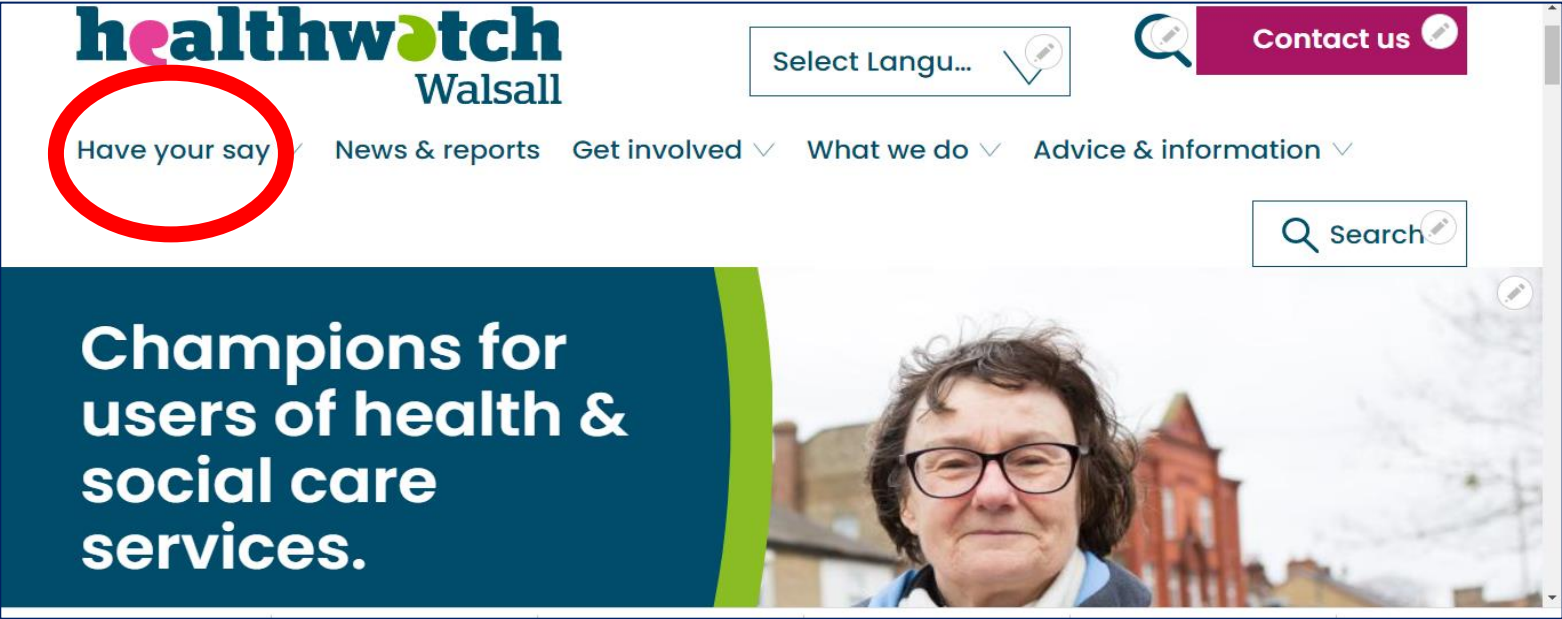
Link: <https://www.healthwatchwalsall.co.uk/share-your-views>





# Have Your Say

Review your Walsall health and social care services online 24/7  
Share your experiences  
at: <https://www.healthwatchwalsall.co.uk/share-your-views>



Or call: 0800 470 1660  
Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)

## Insight Report

# Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:  
[www.healthwatchwalsall.co.uk](http://www.healthwatchwalsall.co.uk)

click on the tab 'Have Your Say'

A laptop and a smartphone displaying the healthwatch Walsall website. The laptop screen shows the 'Share your views' section, and the smartphone shows the mobile version of the site.

## healthwatch Walsall

or call 0800 470 1660

# Get involved!

Insight Report

## Interested in volunteering?

Then get in touch.

Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)

Or call: 0800 470 1660





# Youth Healthwatch is recruiting

## Want to make a difference for people health and care in Walsall?

We have a range of volunteering opportunities available with Healthwatch Walsall. We hope the various roles we have on offer will give you the opportunity to:

- Make a difference to your local community
- Meet new people
- Enhance your knowledge base
- Access training and support
- Use your existing skills and develop new ones
- Add valuable experience to your CV

**For more information call: 0800 470 1660**  
**Or Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)**

## Insight Report



are you a young person looking for work experience?

## JOIN OUR YOUTH INITIATIVE

contact us at  
[youthhealthwatch@healthwatchwalsall.co.uk](mailto:youthhealthwatch@healthwatchwalsall.co.uk)  
or call/text us on 07732 683449

**Have your say**

**All are welcome!**

At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!

Engaging Communities Solutions

TALK TO US! VOLUNTEER GET INVOLVED!

# Local Support in Walsall

## Insight Report

- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/bdhmz558>
- Walsall Wellbeing Directory: <https://tinyurl.com/58m4ws9w>
- Extra GP appointments 01922 501999
- Dementia Support services: <https://tinyurl.com/syt29ey6>
- Walsall Food banks: <https://tinyurl.com/4dzh9xxb>
- NHS111 – Call 111

Visit our useful link page: <https://tinyurl.com/5n8svnjw>

Where you will find more useful links and contacts to health and social care services and support should you or someone you know need help.





Our social media Platforms are:

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020



**Committed  
to quality**

We are committed to the quality of our information. Every three years we perform an in depth audit so that we can be certain of this.



**healthwatch**  
Walsall

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