

Insight Report

# **E-BULLETIN JULY 2025**



# Engagement figures for July 2025

Insight Report

People engaged with face to face: 110

Attended events: 12

Website visitors: 1,007

Page Views: 1,208

New site users: 429

Number of social media posts: 55

Number of social media followers: 3072



# Issues and Themes for July 2025

## Insight Report

- Cancer patient at Walsall Manor Hospital states they have received excellent care.
- Patient concerned having to wait 10 – 12 weeks for MRI results. Further patient told MRI Scans may take up to 3 months.
- Patient compliments Hatherton Street Medical about the quality of care they get.
- Patient relative compliments Palliative Care about the care and support patient received.
- Concerns around residents increasing dementia conditions and changed needs escalated to Walsall Adult social Care.

To share your Walsall health and social care services experiences visit our Have Your Say platform on our website.

Link: <https://www.healthwatchwalsall.co.uk/share-your-views>





# Get involved!

We want to hear from people from ethnic communities about accessing Mental Health Service via Primary Care services (GP)

- Do you know support there is?
- How can you access mental health support via Primary Care services?
- Do you feel listened to?
- Have you accessed Mental Health services and how was your experience via Primary Care services?

We have a short survey to complete or get in touch and have a chat with us.

Take part in the survey: <https://tinyurl.com/5ac96fnm>  
or call: 0800 470 1160

## Insight Report

We want to understand if there are barriers to accessing Walsall mental health services in primary care for people from ethnic minority backgrounds in Walsall.



Take part in a short survey

Or take part in a chat

<https://tinyurl.com/5ac96fnm>

Tel: 0800 470 1660

Or use  
the QR  
code



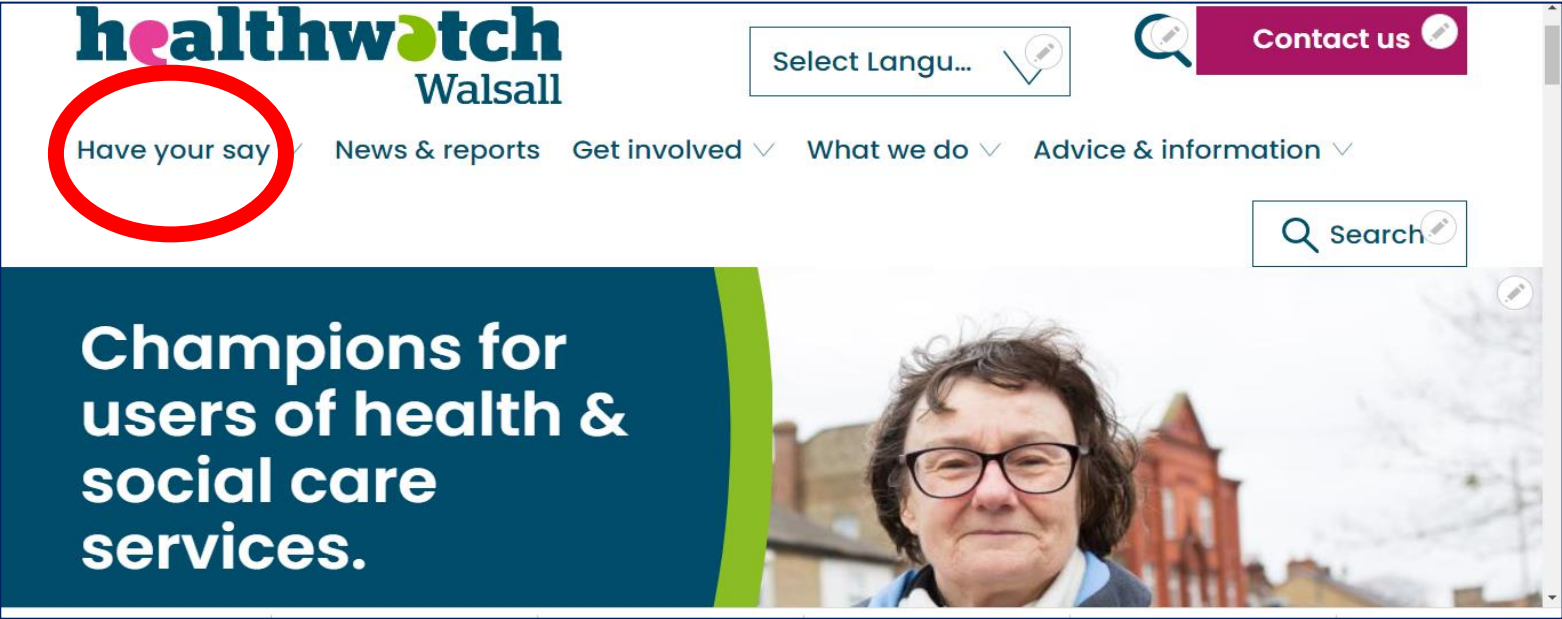
**healthwatch**  
Walsall

Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)

 Engaging  
Communities  
Solutions

# Have Your Say

Review your Walsall health and social care services online 24/7  
Share your experiences  
at: <https://www.healthwatchwalsall.co.uk/share-your-views>



Or call: 0800 470 1660  
Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)

## Insight Report

# Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:  
[www.healthwatchwalsall.co.uk](http://www.healthwatchwalsall.co.uk)

click on the tab 'Have Your Say'

A laptop and a smartphone are shown side-by-side, both displaying the healthwatch Walsall website. The laptop screen shows the 'Share your views' section, which includes a message about submitting feedback and a prompt to 'Take five minutes to share your experiences'. The smartphone screen shows the mobile version of the website.

### healthwatch Walsall

or call 0800 470 1660

# Youth Healthwatch is recruiting

## Want to make a difference for people health and care in Walsall?

We have a range of volunteering opportunities available with Healthwatch Walsall. We hope the various roles we have on offer will give you the opportunity to:

- Make a difference to your local community
- Meet new people
- Enhance your knowledge base
- Access training and support
- Use your existing skills and develop new ones
- Add valuable experience to your CV

For more information call: 0800 470 1660  
Or Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)

## Insight Report



The poster is for the Youth Healthwatch Walsall initiative. It features a blue background with various icons at the top: two people in a cloud, a bandage, and a group of people under a sun. The text asks if the reader is a young person looking for work experience and encourages them to join the initiative. It provides contact information via email and phone. A pink speech bubble says 'Have your say'. Below this, it states 'All are welcome!' and shows four diverse young people standing on a platform. At the bottom, it says 'At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!' and includes the 'Engaging Communities Solutions' logo. Three icons at the bottom right show people holding signs that say 'TALK TO US!', 'VOLUNTEER', and 'GET INVOLVED!'.

are you a young person looking for work experience?

## JOIN OUR YOUTH INITIATIVE

contact us at  
[youthhealthwatch@healthwatchwalsall.co.uk](mailto:youthhealthwatch@healthwatchwalsall.co.uk)  
or call/text us on 07732 683449

**Have your say**

**All are welcome!**

At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!

Engaging Communities Solutions

TALK TO US! VOLUNTEER GET INVOLVED!



# Local Support in Walsall

## Insight Report

- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/bdhmz558>
- Walsall Living Directory: <https://tinyurl.com/58m4ws9w>
- Extra GP appointments 01922 501999
- Dementia Support services: <https://tinyurl.com/syt29ey6>
- Walsall Food banks: <https://tinyurl.com/4dzh9xxb>
- NHS111 – Call 111

Visit our useful link page: <https://tinyurl.com/5n8svnjw>

Where you will find more useful links and contacts to health and social care services and support should you or someone you know need help.





Our social media Platforms are:

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020



**Committed  
to quality**

We are committed to the quality of our information. Every three years we perform an in depth audit so that we can be certain of this.



**healthwatch**  
Walsall

Tel: 0800 470 1660

Email: [info@healthwatchwalsall.co.uk](mailto:info@healthwatchwalsall.co.uk)

Office at: Blakenall Village Centre  
79 Thames Road, Blakenall. WS3 1LZ

