



Impact and Insight E-bulletin

healthwatch
Walsall

Your review of June 2024

Our Engagement figures for June 2024

People engaged with: 90

Website visitors: 1,096

Page Views: 1,538

New, site users: 807

Number of social media posts: 53

Number of social media followers: 3,042



Get involved with our work projects

If you have experience of these Walsall services then take part!



The Patient Experience of Cancer Services in Walsall

Have you accessed cancer services in Walsall?
We want to hear your feedback about the treatment and care you received.

Do you think hospital staff did their best to take care of you?
Did you have full confidence and trust in the team looking after you?

These are just some of the things we want to hear about. Help us to improve patient experiences by sharing your thoughts with us.

Our project will give patients the chance to talk about the treatment and care they received, waiting times, communication and more.

If you want to get involved and share your thoughts on cancer services in Walsall, either scan the QR code, use the link below or contact our project lead: Loretta Higgins via phone, email, text or voice note on: 07732 683 449 / loretta.higgins@healthwatchwalsall.co.uk





If you have used Walsall Urology Services in the last 18 months we would like to hear from you?



Please take part in a short survey

Use the link
<https://tinyurl.com/2b9ad9n2>
Or Use the QR code



We will also arrange focus group meetings to listen to your service experiences.
So get involved!



Tel: 0800 470 1660
Email: info@healthwatchwalsall.co.uk

Or if you need help completing the survey call us on 0800 470 1660.





Link to survey: <https://tinyurl.com/y3wap3f9>

Link to survey: <https://tinyurl.com/y6fra8xw>

We have roadshows!

We are going on the road to different venues and communities in Walsall to bring health and care advice from professional and support organisations to the public.


Each month there will be a range of professionals that Walsall people can access to help themselves, their family or someone else in their community. It is a walk in event so no need to book. All welcome.

**YOU'RE INVITED** to our...**Health and Care Information & Advice Roadshow**



This partner event brings important health and care information and more to the Walsall public.

Health & Wellbeing checks available

Organisation representatives from:
Walsall Black Sisters Collective, Be Well Walsall, Cancer Awareness, Dementia Awareness, Self Care Management, Walsall Society for the Blind, Walsall Carers Hub and more... are signing up to support the coming events.



Wednesday 31st July from 1.00 pm till 4.30 pm
at
Bethel Lighthouse Christian Centre
Above the
Bethel Lighthouse Centre,
37 Caldmore Road, Walsall, WS1 3NQ
Note: there are some stairs to this venue
Walk In, No booking required

For more information 
telephone 0800 470 1660 

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Health & Wellbeing checks available

Organisation representatives from:
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Wednesday 28th August from 1.00 pm to 4.30 pm
at
Ryecroft Community Hub
28 New Forest Rd, Walsall WS3 1TR
Walk In, No booking required

For more information 
telephone 0800 470 1660 

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Health & Wellbeing checks available

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Tuesday 17th September from 1.00 pm till 4.30 pm at
Brownhills Community Association
Pelsall Rd, Brownhills, Walsall WS8 7JS
Walk In, No booking required

For more information 
telephone 0800 470 1660 

Issues and Themes for June 2024

- Young person not getting support from therapist at CAMHS as now left. Person recently released from prison requiring ongoing medication tried to register with GP but told to do this online.
- Patient unable get special blood test from Walsall Manor Hospital. Healthwatch signposted the patient to Time2Talk.
- Patient required specialist medication but appeared to be out of stock with the pharmacies they contacted.
- Person advised HwW that the Extra GP appointments telephone number was not working.
- Report of rude staff and poor treatment at Walsall Manor Hospital



'Have Your Say'

healthwatch
Walsall

We are your health and social care champion. We make sure National Health Service (NHS) leaders and other decision makers hear your voice and use your feedback to improve care.

Visit our website to leave a service review
<https://tinyurl.com/3778j3ps>

Use the QR code to review a Walsall service



Or talk to us and share those health and care experiences and see if we can help. We can offer free advice and information that may meet your need.

Tel: 0800 470 1660

Email: info@healthwatchwalsall.co.uk
Website: www.healthwatchwalsall.co.uk

Volunteer with us

Independent Strategic Advisory Board members

Healthwatch Walsall is now looking to recruit additional Board members who have a passion for developing Healthwatch Walsall as the “consumer champion” for NHS, public health and adult and children’s social care services across the Borough.

Link to role: <https://healthwatchwalsall.co.uk/job-vacancies/>

Or get involved as one of our Frontline Volunteer

Do you want to help communities to access health & social care services and help make peoples voices count?

Choose from a number of roles to make that difference

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk





Youth Healthwatch is recruiting

To find out more than call
Loretta Higgins on:
0800 470 1660 or 07732 683449.



are you a young person looking for work
experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

**Have
your
say**

All are welcome!



At Youth Healthwatch Walsall we
want to make health and social
care better for young people, we
can only do this with your help!



Engaging
Communities
Solutions

TALK TO US!

VOLUNTEER

**GET
INVOLVED!**



6 Local support in Walsall

- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/jcab6399>
- Walsall Living Directory: <https://tinyurl.com/72zmtsxu>
- Visit our useful link page: <https://tinyurl.com/5n8svnjw>
- Extra GP appointments 01922 501999

Our own suicide support information now available under our useful links section of our website.

Link: <https://tinyurl.com/mr2298kt>

As well as much more useful links and contacts to health and social care services and support should you or someone you know need help.



**Champions for
users of health &
social care
services.**



We have changed the way you share your health and social care experiences too.

You can leave them at our website section called...

'Have Your Say...'

Link: <https://tinyurl.com/29e3uscn>

Call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk

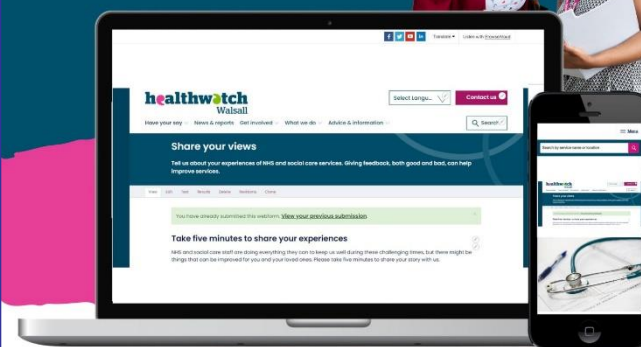
Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:

www.healthwatchwalsall.co.uk

click on the tab 'Have Your Say'



healthwatch
Walsall

or call

0800 470 1660



Contact Us

Healthwatch Walsall
Blakenall Village Centre

79 Thames Road

Blakenall

Walsall WS3 1LZ

www.healthwatchwalsall.co.uk

t: 0800 470 1660

e: info@healthwatchwalsall.co.uk

Social Media

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020