

Insight Report

E-BULLETIN
JUNE 2026



Engagement figures for June 2026

- ❑ People engaged with face to face: 777
- ❑ Events attended: 47
- ❑ Website visitors: 1,107
- ❑ Page views: 1,491
- ❑ New site users: 985
- ❑ Number of social media posts: 178
- ❑ Number of social media followers: 3,194



Issues and Themes for June 2026

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- A patient attempted to access the Pharmacy First service but was ineligible due to their age.
- A patient waited six months for a neurology appointment; however, upon attending, they were seen by a stroke consultant instead. The appointment was subsequently rearranged for review by the neurology team.
- A patient attended the Accident and Emergency Department at Walsall Manor Hospital, where blood tests were performed; however, the results were subsequently lost. The patient also reported waiting for six hours in the department.
- Patient raised concerns about patient safety outside the Phlebotomy Department at Walsall Manor Hospital.
- Waiting times for GP appointment on phone in excess of 45 minutes.
- Experiences of waiting time in Walsall A&E both occasions over 3 hours plus.
- Another patient stated in and out of A&E in less than 3 hours with medication and referral to a consultant.
- Patient unhappy with rheumatology consultant approach to care and treatment pathway.
- Patient awaiting knee op at Walsall Manor Hospital feels that departments do not communicate well as operation being held up by one department and then another.
- Patient given community appointment at Pelsall Health Centre. Arrived to be told no appointment there.
- Patient waiting for MRI scan for over 3 weeks, no appointment yet.

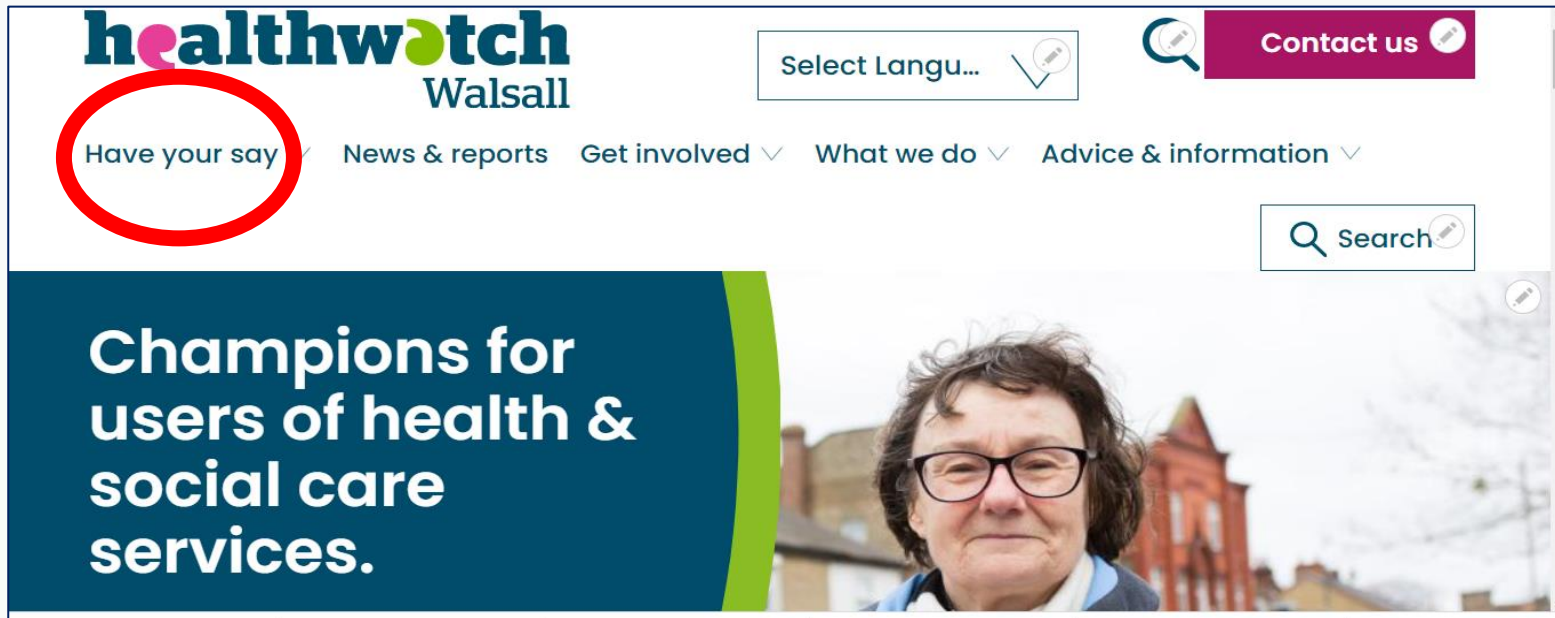
To share your Walsall health and social care services experiences visit our 'Have Your Say' platform on our website.

Link: <https://www.healthwatchwalsall.co.uk/share-your-views>



Have Your Say

Review your Walsall health and social care services online 24/7
Share your experiences
at: <https://www.healthwatchwalsall.co.uk/share-your-views>



Or call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk

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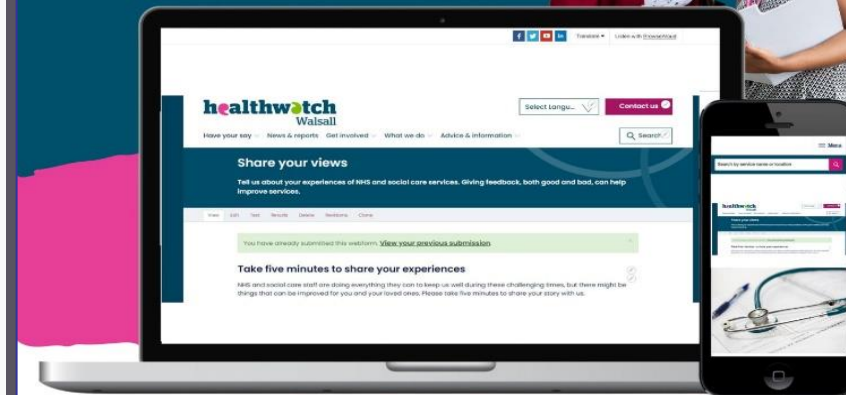
Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:

www.healthwatchwalsall.co.uk

click on the tab 'Have Your Say'



healthwatch Walsall or call 0800 470 1660

Get involved!

Interested in volunteering?

Then get in touch.

Email: info@healthwatchwalsall.co.uk

Or call: 0800 470 1660



Youth Healthwatch is recruiting

Want to make a difference for people health and care in Walsall?

We have a range of volunteering opportunities available with Healthwatch Walsall. We hope the various roles we have on offer will give you the opportunity to:

- Make a difference to your local community
- Meet new people
- Enhance your knowledge base
- Access training and support
- Use your existing skills and develop new ones
- Add valuable experience to your CV

For more information call: 0800 470 1660
Or Email: info@healthwatchwalsall.co.uk

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are you a young person looking for work experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

Have your say

All are welcome!

At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!

TALK TO US! **VOLUNTEER** **GET INVOLVED!**

Engaging Communities Solutions

Local Support in Walsall

- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/bdhmz558>
- Walsall Wellbeing Directory: <https://tinyurl.com/58m4ws9w>
- Extra GP appointments 01922 501999
- Dementia Support services: <https://tinyurl.com/syt29ey6>
- Walsall Food banks: <https://tinyurl.com/4dzh9xxb>
- NHS111 – Call 111

Visit our useful link page: <https://tinyurl.com/5n8svnjw>

Where you will find more useful links and contacts to health and social care services and support should you or someone you know need help.



Our social media Platforms are:

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020



**Committed
to quality**

We are committed to the quality of our information. Every three years we perform an in depth audit so that we can be certain of this.



healthwatch
Walsall

Tel: 0800 470 1660

Email: info@healthwatchwalsall.co.uk

