

Insight Report

E-BULLETIN

MAY 2026



Engagement figures for May 2026

Insight Report

- ❑ **People engaged with face to face: 322**
- ❑ **Events attended: 38**
- ❑ **Website visitors: 1,027**
- ❑ **Page views: 1.624**
- ❑ **New site users: 899**
- ❑ **Number of social media posts: 86**
- ❑ **Number of social media followers: 3,065**



Issues and Themes for May 2026

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- Patient raised concerns about the telephone appointment system at Walsall Manor Hospital.
- Patient attended Walsall Manor Hospital to be told that appointment was cancelled but did not receive any information about this.
- Concerns raised about lack of NHS staffing at a community-based venue delivering services.
- Travelling Cancer bus closes earlier than advertised and patients missed out.
- Person referred by their GP, twice, to pain management services in Walsall, but not had any contact from them.
- Person concerned about decline of healthcare services in the Palfrey area of Walsall.
- Person called NHS111 with abdominal pain and told a doctor would call back. No one called. Person attended Emergency Care at Walsall and was treated for appendicitis.
- Person registered blind receiving text from healthcare provider. Called them advised not suitable for them and change format. They received another text later so system, failed.

To share your Walsall health and social care services experiences visit our 'Have Your Say' platform on our website.

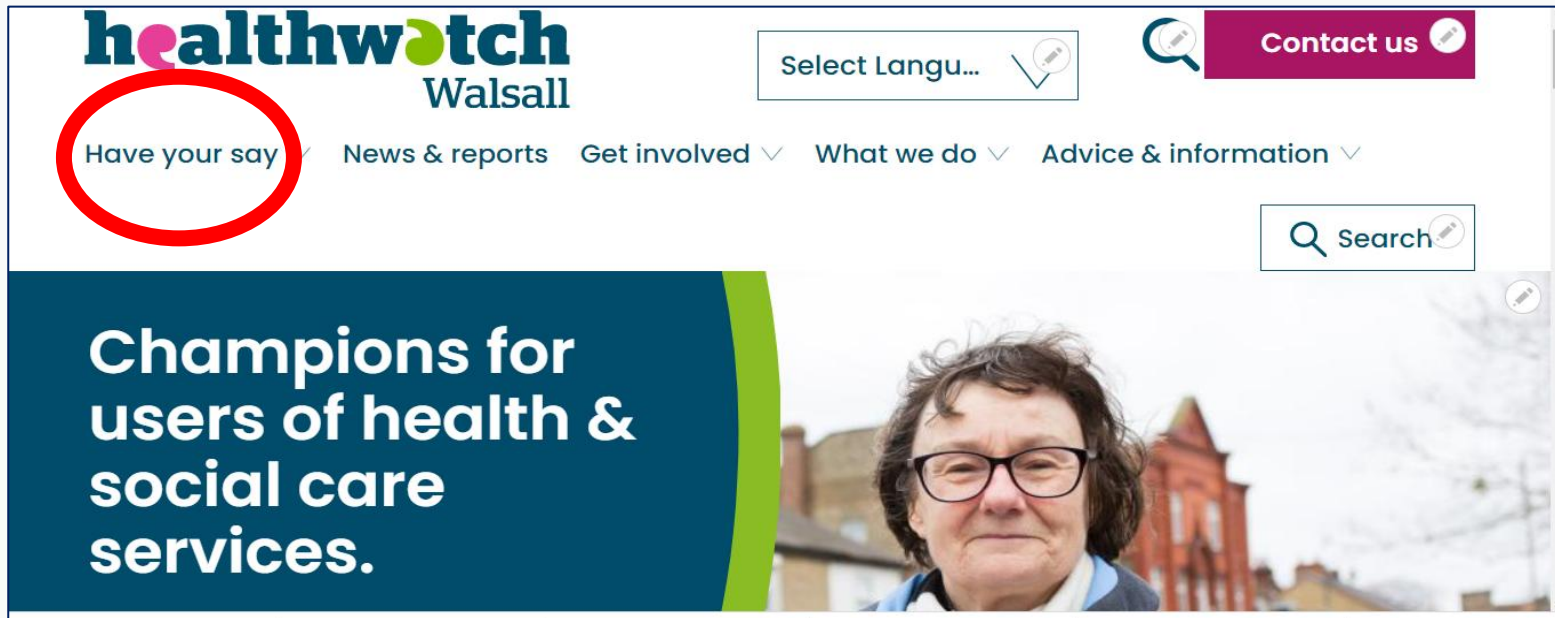
Link: <https://www.healthwatchwalsall.co.uk/share-your-views>



Have Your Say

Review your Walsall health and social care services online 24/7
Share your experiences

at: <https://www.healthwatchwalsall.co.uk/share-your-views>



Or call: 0800 470 1660

Email: info@healthwatchwalsall.co.uk

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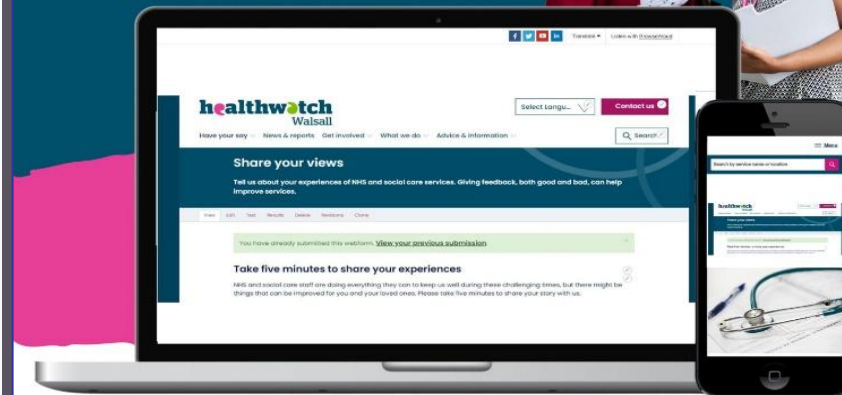
Have Your Say

Share your Walsall health & social care services experiences on our website or use your mobile phone.

Visit our webpage:

www.healthwatchwalsall.co.uk

click on the tab 'Have Your Say'



healthwatch
Walsall

or call
0800 470 1660

Get involved!

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Interested in volunteering?

Then get in touch.

Email: info@healthwatchwalsall.co.uk

Or call: 0800 470 1660



Youth Healthwatch is recruiting

Want to make a difference for people health and care in Walsall?

We have a range of volunteering opportunities available with Healthwatch Walsall. We hope the various roles we have on offer will give you the opportunity to:

- Make a difference to your local community
- Meet new people
- Enhance your knowledge base
- Access training and support
- Use your existing skills and develop new ones
- Add valuable experience to your CV

For more information call: 0800 470 1660
Or Email: info@healthwatchwalsall.co.uk

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The poster is for the Youth Healthwatch Walsall initiative. It features a blue background with various icons at the top: two people in a cloud, a bandage, and a group of people under a sun. The text asks if the reader is a young person looking for work experience and encourages them to join the initiative. It provides contact information via email and phone. A pink speech bubble says 'Have your say'. Below this, four diverse young people are shown on a stage. A text box states the goal of making health and social care better for young people. At the bottom, there are three icons with labels: 'TALK TO US!', 'VOLUNTEER', and 'GET INVOLVED!'. The logo for Engaging Communities Solutions is in the bottom left corner.

are you a young person looking for work experience?

JOIN OUR YOUTH INITIATIVE

contact us at
youthhealthwatch@healthwatchwalsall.co.uk
or call/text us on 07732 683449

Have your say

All are welcome!

At Youth Healthwatch Walsall we want to make health and social care better for young people, we can only do this with your help!

TALK TO US! **VOLUNTEER** **GET INVOLVED!**

Engaging Communities Solutions

Local Support in Walsall

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- Mental Health support: <https://tinyurl.com/4j34w4x2>
- Children & Young People: <https://tinyurl.com/bdhmz558>
- Walsall Wellbeing Directory: <https://tinyurl.com/58m4ws9w>
- Extra GP appointments 01922 501999
- Dementia Support services: <https://tinyurl.com/syt29ey6>
- Walsall Food banks: <https://tinyurl.com/4dzh9xxb>
- NHS111 – Call 111

Visit our useful link page: <https://tinyurl.com/5n8svnjw>

Where you will find more useful links and contacts to health and social care services and support should you or someone you know need help.



Our social media Platforms are:

Facebook: @HealthwatchWSL

X (formerly Twitter): @HWWalsall

Instagram: @healthwatchwsl

YouTube: Healthwatch Walsall 2020



**Committed
to quality**

We are committed to the quality of our information. Every three years we perform an in depth audit so that we can be certain of this.



healthwatch
Walsall

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Email: info@healthwatchwalsall.co.uk

