

**Healthwatch Walsall Advisory Board (HAB) Public Meeting
held on Thursday 7 April 2022 at 12:00 midday
Healthwatch Walsall office and Virtual online digital platform Zoom**

Present:	Mandy Poonia (MP) Mark Hughes (MH) Ross Nicklin (RN) Dianne Beddows (DB) Simon Fogell (SF) Aileen Farrer (AF) Paul Higgitt (PH) Lynne Fenton (LF) Karen Kiteley (KK) Tom Collins (TC)	HW Walsall Advisory Board Chair HAB Member HAB Member HAB Member ECS Chief Operating Officer HW Walsall Manager Walsall Together Senior Engagement Lead HW Walsall Insight Senior Lead Advocate (Virtual) HW Walsall Community Outreach Lead/HAB Clerk (Minutes) HW Walsall Engagement & Information Lead
Apologies:	Teresa Tunnell (TT) Sylvia Bailey (SB) Aisha Khan (AK) Arun Venugopal (AV) Val Sarai (VS)	HAB Member HAB Member HAB Member HAB Member HAB Member

Item No		Actions
1.	Welcome and Apologies Members were welcomed to the public meeting of the Healthwatch Walsall Advisory Board Meeting.	
2.	Declaration of Interests There was no declaration of interests.	
3.	<p>Minutes and Action log from Public Board Meeting held on 3 February 2022</p> <p>Approval of Minutes 3 February 2022 The minutes were approved as a true record and a reflection of discussions from the meeting held on 3 February 2022.</p> <p>Matters Arising from 3 February 2022</p> <p>Theory of Change The Theory of Change Training to be undertaken by Healthwatch England did not take place as there were only two expressions of interest from HAB.</p> <p>Walsall Manor Hospital - Urology It was noted the rationale for moving Urology to New Cross Hospital, Wolverhampton from Walsall Manor Hospital was patient safety.</p>	AF to revisit by asking HAB members if they want the Theory of Change Training.

Item No		Actions
	<p>Cycle Event Report TC confirmed the report had been published and disseminated. A copy of the report is available on Healthwatch Walsall website.</p>	
4.	<p>Work Programme Project Update - Enc 2 Meeting members were referred to Enc 2.</p> <p>Urgent Treatment Centre It was noted this piece of work had been completed.</p> <p>Black Country Healthwatch Young Person Mental Health Project It was noted the report is almost completed.</p> <p>Diabetic Eye Screening Procurement This piece of work is now concluded.</p> <p>Stroke Rehabilitation Unit - Hollybank House This work had not been mobilised due to Covid-19 restrictions.</p> <p>Volunteer Recruitment Healthwatch Walsall had maintained a lot of their volunteers. The number of volunteers has increased slightly.</p> <p>ECS had recently employed a Volunteer Co-ordinator to take on a central co-ordinating role across the HW contracts.</p> <p>Enter and View Visits Face to face Enter and View visits have not been able to take place since March 2020 due to Covid-19 restrictions.</p> <p>It was noted Walsall Council are still not allowing Healthwatch Walsall to undertake face to face engagement in Care/ Nursing Homes in Walsall.</p> <p>Community Engagement Face to face community engagement is taking place wherever possible.</p>	
5.	<p>Meeting feedback reports sent to HAB Members - verbal report from Mandy Poonia</p> <p>Walsall Together Board The question was raised are the right partners on the Walsall Together Board?</p> <p>CCG This is winding down.</p>	
6.	<p>Healthwatch Walsall Work Priority Programme 2022/2023 - Enc 3</p> <p>The Healthwatch Walsall Advisory Board were asked to discuss the contents of Enc 3 and discuss and agree 3 work priority areas for 2022/23.</p> <p>After discussion it was agreed in principle:</p> <ul style="list-style-type: none"> • Hospital Discharge 	<p>Hospital Discharge. AF to speak to Chief Executive of Walsall Manor Hospital.</p>

Item No		Actions
	<ul style="list-style-type: none"> Youth Project (to be determined later in the year following initial engagement with the young citizens of Walsall) <p>Email Walsall Council AF informed meeting members she has received an email from Walsall Council asking for Healthwatch Walsall to gather the public view on recommissioning care services and end of life services.</p>	
7.	<p>Walsall Together Assurance Report - Enc 4</p> <p>The Walsall Together Assurance Report (Enc 4) was taken as read.</p> <p>It was noted moving forward the two main priorities are:</p> <ul style="list-style-type: none"> Chronic Kidney Disease Male Suicide 	
8.	<p>Decisions made by the Advisory Board No decisions had been made by the Advisory Board</p>	
9.	<p>Escalation to Healthwatch England/ CQC No Escalations to note.</p>	
10.	<p>Publish a report/agree a recommendation made in a report</p> <ul style="list-style-type: none"> Pharmaceutical Needs Assessment Bescot Lodge Engage & Share Report Urgent Treatment Centre Walsall Together End of Life & Palliative Care Report <p>It was noted all the above reports had been received and approved.</p>	
11.	<p>Request information from commissioners/providers No requests made.</p>	
12a.	<p>Enter & View - (Engage & Share) Local Authority guidelines are not allowing Healthwatch Walsall recommence face to face engagement.</p> <ul style="list-style-type: none"> Drake Court - April 2022 Anson Court - May 2022 Castle Hill - June 2022 	
12b.	<p>Decision about sub-contracting/commissioned work Not applicable at this moment.</p>	
12c.	<p>Whether to report a matter concerning your activities to another person - e.g., CCG, Voluntary Sector, another Healthwatch, Advocacy services No reports made.</p>	
12d.	<p>Which health and social care services HW is looking at for priority project Previously discussed in agenda item 6.</p>	
12e.	<p>Refer a matter to Overview and Scrutiny Committee</p> <ul style="list-style-type: none"> No matters referred. 	
12f.	<p>Breach/s of the decision-making process</p> <ul style="list-style-type: none"> No breaches to report. 	
12g.	<p>Health and Social Care issues from the public No members of the public were in attendance.</p>	
13.	<p>Any Other Business</p>	

Item No		Actions
	<p>Engaging Communities Solutions Digital Exclusion Report A copy of the Digital Exclusion Report was previously emailed to the Advisory Board. Members were asked to read the report of which there were 33 participants and give their comments to Healthwatch Walsall Advisory Board Chair (MP)</p> <p>AGM - Planning is underway for the 2022 APM and one potential topic of public interest would be Social Prescribing. This will be followed up.</p>	<p>HAB to read the Digital Exclusion Report and make any comments to MP - HWW Advisory Board Chair.</p>
14.	<p>Date and Time of Next Meeting</p> <ul style="list-style-type: none"> • Thursday 9 June 2022 12.00 noon - 2.00 p.m. (rearranged from 2 June) • Thursday 4 August 2022 12.00 noon - 2.00 p.m. • Thursday 6 October 2022 12.00 noon - 2.00 p.m. • Thursday 1 December 2022 12.00 noon - 2.00 p.m. 	